JS 44 (Rev. 06/17)

### CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

| I. (a) PLAINTIFFS  |   |   | DEFENDANTS  |  |   |  |
|--|---|---|---|--|---|--|
| Carol Anderson<br>3665 Station Avenue #14, Center Valley, PA 18034   |   |   | Allstate Insurance Company, 2775 Sanders Road, Northbrook, IL 60062-6110  |  |   |  |
| (b) County of Residence of First Listed Plaintiff Lehigh Cty  (EXCEPT IN U.S. PLAINTIFF CASES)   |   |   | County of Residence of First Listed Defendant Cook Cty  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. |  |   |  |
| (c) Attorneys (Firm Name,<br>Scott E. Schermerhorn, I<br>Scranton, PA 18503 (570   | Address, und Telephone Number)<br>Esquire, The Ritz Bldg., 222 W<br>0) 348-1020   | yoming Ave.,  | Attorneys (If Known)<br>Laura E. Kerns, Es  | sg., Bennett, Bricklin & S   | altzburg, LLC<br>NJ 08053 (856) 673-3470  |  |
| II. BASIS OF JURISDI   | ICTION (Place an "X" in One Box One   | b) III. C   | TITIZENSHIP OF P  | RINCIPAL PARTIES   | (Place an "X" in One Box for Plainty<br>and One Box for Defendant)  |  |
| ☐ 1 U.S. Government ☐ 3 Federal Question Plaintiff ☐ U.S. Government Not a Party)  |   | y Citi  | zen of This State   |  | PTF DEF   |  |
| ☐ 2 U.S. Government<br>Defendant   | ★ 4 Diversity  (Indicate Citizenship of Partie)   |   | Citizen of Another State  |  |   |  |
|  |   |   | zen or Subject of a  oreign Country   | 3 O 3 Foreign Nation   | 0606  |  |
| IV. NATURE OF SUIT   |   | 1 -   | FORFEITURE/PENALTY  | Click here for: Nature (   | of Suit Code Descriptions. OTHER STATUTES   |  |
| TORTS   TORTS     X 110 Insurance  |   | SONAL INJURY croonal Injury - roduct Liability calls Care/narmaceutical croonal Injury roduct Liability | 525 Drug Related Seizure<br>of Property 21 USC 881<br>590 Other   | □ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157  PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application | □ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Respportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and                   |  |
| (Excludes Veterans)  153 Recovery of Overpayment of Veteran's Benefits  160 Stockholders' Suits  190 Other Contract  195 Contract Product Liability  196 Franchise | Liability PERSO  350 Motor Vehicle 370 O  355 Motor Vehicle 371 O  Product Liability 380 O  360 Other Personal Injury 385 Pe            | ruth in Lending ther Personal coperty Damage roperty Damage   | LABOR 710 Fair Labor Standards Act 720 Labor/Management Relations 740 Railway Labor Act 751 Family and Medical Leave Act  | □ 840 Trademark  SOCIAL SECURITY  □ 861 HIA (1395ff)  □ 862 Black Lung (923)  □ 863 DIWC/DIWW (405(g))  □ 864 SSID Title XVI.  □ 865 RSI (405(g))  | Corrupt Organizations  del 480 Consumer Credit del 490 Cable/Sat TV Scourfites/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information |  |
| REAL PROPERTY  210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability                                       | CIVIE RIGHTS PRISON  □ 440 Other Civil Rights □ 441 Voting □ 463 A  □ 442 Employment □ 510 M  □ 443 Housing/ Se  Accommodations □ 530 G | as Corpus;  | 790 Other Labor Litigation<br>791 Employee Retirement<br>Income Security Act  | FEDERAL TAX SUITS  870 Taxes (U.S. Plaintiff or Defendant)  871 IRS—Third Party 26 USC 7609  | Act  896 Arbitration  899 Administrative Procedure. Act/Review or Appeal of Agency Decision  950 Constitutionality of   |  |
| ☐ 290 All Other Real Property  | Employment  |   | IMMIGRATION  162 Naturalization Application 165 Other Immigration Actions   |  | State Statutes  |  |
|  | m One Box Only) moved from  |   |   | rred from  |   |  |
| VI. CAUSE OF ACTIO   | ON Cite the U.S. Civil Statute unde 28 U.S.C. 1332, 1441 and Brief description of cause: breach of contract, bad fa                     | d 1446  | (Do not cite jurisdictional stat  |  |   |  |
| VII. REQUESTED IN<br>COMPLAINT:  |   | ASS ACTION I  | DEMAND S  | CHECK YES only JURY DEMAND:  | if demanded in complaint:   |  |
| VIII. RELATED CASI   | E(S) (See instructions): JUDGE  |   |   | DOCKET NUMBER  |   |  |
| DATE<br>02/07/2018   |   | ATURE OF ATTORNEY   | OF RECORD Lau   | vra 8. kem   | + #87021  |  |
| FOR OFFICE USE ONLY  RECEIPT # AM  | MOUNT A   | PPI VING IEP  | IIIDGE  | MAG IUD  | AGE:  |  |

### UNITED STATE CASSET \$108 FOX 6000 B34-HSP Document 1 Filed 02/07/18 Page 2 of 75

FOR THE EASTERN DISTRICT OF PENNSYLVANIA - DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar. 3665 Station Avenue #14, Center Valley, PA 18034 Address of Defendant: 2775 Sanders Road, Northbrook, IL 60062-6127 Address of Co-Defendant: Place of Accident, Incident or Transaction 3665 Station Avenue #14, Center Valley, PA 18034 (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a))\_ Yes□ No X Does this case involve multidistrict litigation possibilities? No X Yes□ RELATED CASE, IF ANY: Case Number: Judge Civil cases are deemed related when yes is answered to any of the following questions: 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? Yes□ No X 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court? CIVIL: (Place ✓ in ONE CATEGORY ONLY) Federal Question Cases: Diversity Jurisdiction Cases: Indemnity Contract, Marine Contract, and All Other Contracts Insurance Contract and Other Contracts FELA Airplane Personal Injury Jones Act-Personal Injury Assault, Defamation Antitrust Marine Personal Injury Patent Motor Vehicle Personal Injury Labor-Management Relations Other Personal Injury (Please specify) Civil Rights Products Liability Habeas Corpus Products Liability - Asbestos Securities Act(s) Cases All other Diversity Cases Social Security Review Cases (Please specify) 11. All other Federal Question Cases (Please specify) ARBITRATION CERTIFICATION (Check appropriate Category) , counsel of record do hereby certify: Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; Relief other than monetary damages is sought. DATE: Attorney-at-Law Attorney I.D.# NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38. I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above. DATE: February 7, 2018 CIV. 609 (4/03) Attorney-at-Law

Attorney I.D.#

APPENDIX I

### IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA CASE MANAGEMENT TRACK DESIGNATION FORM

| CAROL ANDERSON     | :    |
|--------------------|------|
|                    | 6:   |
| V.                 | 1    |
|                    | : NO |
| ALLSTATE INSURANCE |      |
| COMPANY            |      |
|                    |      |

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a case management track designation form specifying the track to which that defendant believes the case should be assigned.

#### SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

| (a)     | Habeas Corpus - Cases brought under 28 U.S.C. §2241 through §2255.   |   |  |    |    |  |
|---------|--|---|--|----|----|--|
| (b)     | Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits |   |  |    |    |  |
| (c)     | Arbitration – Ca   | ses required to be designated for   | arbitration under Local Civil Rule 53.2. | (  | )  |  |
|         | exposure to asbe   |   |  | (  | )  |  |
| (e)     | commonly refer   | ment – Cases that do not fall into<br>red to as complex and that need s<br>reverse side of this form for a de | pecial or intense management by          |    |    |  |
|         | management cas   | ses.)   |  | (  | )  |  |
| (f) S   | tandard Manager  | ment – Cases that do not fall into  | any one of the other tracks.             | (3 | X) |  |
| 2/7/2   | 2018   | Laura E. Kems   | Allstate Insurance Company               |    |    |  |
| Date    | 2  | Laura E. Kerns, Esquire   | Attorney for Defendant                   |    |    |  |
| (8      | 856) 673-3470  | (856) 751-5281  | kerns@bbs-law.com                        |    |    |  |
| Tele    | phone  | FAX Number  | E-Mail Address                           |    |    |  |
| lett. c | col do los   |   |  |    |    |  |

(Civ. 660) 10/02

### IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CAROL ANDERSON :

: NO:

:

ALLSTATE INSURANCE

COMPANY

v.

#### **NOTICE OF REMOVAL**

AND NOW, comes the defendant, Allstate Insurance Company, for the purpose only of removing this case to the United States District Court for the Eastern District of Pennsylvania and respectfully avers as follows:

- 1. This is a civil action filed and now pending in the Court of Common Pleas of Lehigh County, Pennsylvania, Docket No: 2018-C-24.
- 2. The action was initiated in the aforementioned court by the filing of a Complaint on January 3, 2018. (A true and correct copy of the complaint is attached hereto as Exhibit "A.")
- Defendant, Allstate Insurance Company, was served with the Complaint on January 10, 2018.
- 4. The averments made herein are true and correct with respect to the date and time upon which suit was commenced and the date upon which this notice is being filed.
- 5. This suit is of a civil nature. Plaintiff's complaint alleges that she is a resident and citizen of the Commonwealth of Pennsylvania, with her residence located at 3665 Station Avenue #14, Center Valley, Pennsylvania 18034. See Exhibit "A". Plaintiff does not allege any alternative state of residence. Accordingly, upon information and belief, the Commonwealth of

Pennsylvania is the state in which plaintiff is domiciled and, therefore, the state of which plaintiff is a citizen for purposes of determining diversity.

- 6. Allstate Insurance Company, is now, and was at the time plaintiff commenced this action and filed her complaint, a corporation organized under the laws of the State of Illinois with its principal place of business at 2775 Sanders Road, Northbrook, IL 60062; therefore, defendant is a citizen of Illinois for purposes of determining diversity. See 28 U.S.C. § 1332(c)(1).
- 7. Defendant, Allstate Insurance Company, has simultaneously with the filing of this notice, given written notice to plaintiff.
- 8. Defendant, Allstate Insurance Company, is also filing a copy of the instant notice of removal and all attachments thereto with the Prothonotary of the Court of Common Pleas of Lehigh County.
- 9. The Complaint asserts breach of contract and bad faith pursuant to 42 Pa.C.S.A. § 8371. The amount in controversy is listed as to each count of the Complaint in excess of \$50,000<sup>1</sup>.
- 10. In her bad faith claim, pursuant to 42 Pa. C.S.A. §8371, plaintiff seeks in addition to compensatory damages, interest upon the amount of the contract claim against defendant at prime rate plus six percent, punitive damages, attorney's fees and costs.
- 11. Defendant seeks to remove this matter to the United States District Court for the Eastern District of Pennsylvania. Defendant asserts that the amount in controversy in this matter exceeds \$75,000. As the moving party, defendant bears the burden of proving that jurisdiction is proper in federal court. Russ vs. State Farm Mut. Auto. Ins. Co., 961 F.Supp. 808, 810 (E.D. Pa.

<sup>&</sup>lt;sup>1</sup> Moreover, defense counsel contacted plaintiff's counsel to determine if plaintiff would be willing to stipulate to capping damages at \$75,000 to avoid removal of the matter to this Court. Plaintiff's counsel advised that plaintiff was not willing to do so.

1997).

- 12. In determining whether the jurisdiction amount has been satisfied, the Court must first look at the Complaint. Angus vs. Shiley, Inc., 989 F.2d 142, 145 (3rd Circ. 1993).
- 13. The underlying lawsuit as alleged in the Complaint arises out of defendant's handling of a property damage claim to plaintiffs' property located at 3665 Station Avenue #14, Center Valley, Pennsylvania 18034, for a loss that occurred on or about March 16, 2017.
- 14. There is no specific assertion as to the amount in controversy set forth in plaintiff's complaint, except to aver that the amount in controversy is "at least \$43,400." See ¶28 of Complaint, Exhibit "A."
- 15. With reference to her bad faith claim pursuant to 42 Pa. C.S.A.§8371, plaintiff pleads damages in excess of \$50,000, and alleges that she will seek attorney's fees. These damages must also be included in determining the amount in controversy. Neff vs. General Motors Corp., 163 F.R.D. 478, 482 (E.D. Pa. 1995). It would not be unreasonable to expect that over the course of an approximate six month litigation, counsel could incur costs and fees in an amount approaching \$10,000.
- 16. In addition, it is anticipated that plaintiff will also seek punitive damages pursuant to 42 Pa. C.S.A. §8371. Whether both actual and punitive damages are recoverable, punitive damages are properly considered in determining whether the jurisdictional amount has been satisfied. Bell vs. Preferred Life Assurance Soc'y, 320 U.S. 238, 240, 88 L. Ed. 15, 64 S. Ct. 5 (1943). The contractual amount in controversy alleged in the Complaint is in excess of \$50,000 based on the allegations in the Complaint, coupled with estimated reasonable attorneys' fees, and if plaintiff is able to sustain a finding of bad faith, although the propriety of same is disputed by moving defendant, it is not unreasonable to expect that a punitive damage award five or six times

the amount in controversy could be rendered by the trier of fact.

**WHEREFORE**, Defendant, Allstate Insurance Company, hereby removes this suit to this Honorable Court pursuant to the laws of the United States in such cases made and provided.

BENNETT, BRICKLIN & SALTZBURG LLC

Laura E. Kems

By:

LAURA E. KERNS, ESQUIRE Attorney I.D. No. 87021 6000 Sagemore Drive, Suite 6103 Marlton, NJ 08053 (856) 673-3470

Email: <u>kerns@bbs-law.com</u>
Attorney for Defendant,
Allstate Insurance Company

### IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

**CAROL ANDERSON** :

v.

NO:

ALLSTATE INSURANCE

**COMPANY** 

### **NOTICE**

Scott E. Schermerhorn, Esquire TO: The Ritz Building 222 Wyoming Avenue Scranton, PA 18503

PLEASE TAKE NOTICE that defendant, Allstate Insurance Company, has filed in this Court a verified Notice for Removal of the State Court action, Carol Anderson v. Allstate <u>Insurance Company</u>, now pending in the Court of Common Pleas of Lehigh County, Pennsylvania, Case No: 2018-C-24.

PLEASE TAKE FURTHER NOTICE that a certified copy of the Notice of Removal will be filed with the Prothonotary of the Court of Common Pleas of Lehigh County, Pennsylvania.

PLEASE BE ADVISED that by virtue of 28 U.S.C. §1446(f), the State action is now removed to this Court. The State Court has no further jurisdiction over this action and you should proceed no further in that Court or under its authority.

BENNETT, BRICKLIN & SALTZBURG LLC

Laura E. Kems

By:

LAURA E. KERNS, ESQUIRE Attorney I.D. No. 87021 6000 Sagemore Drive, Suite 6103 Marlton, NJ 08053 (856) 673-3470

Email: kerns@bbs-law.com Attorney for Defendant, Allstate Insurance Company

### IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CAROL ANDERSON

: NO:

ALLSTATE INSURANCE

COMPANY

:

### DEFENDANT'S CERTIFICATION OF FILING OF COPY OF NOTICE OF REMOVAL WITH STATE COURT

Laura E. Kerns, Esquire, being duly sworn according to law, deposes and says that she is a member with the law firm of Bennett, Bricklin & Saltzburg LLC, attorneys for defendant, Allstate Insurance Company.

That she did direct the filing with the Prothonotary of the Court of Common Pleas of Lehigh County a copy of the Notice of Removal, attached hereto, said filing to be made on February 7, 2018.

RV.

LAURA E. KERNS, ESQUIRE

Bennett Bricklin Saltzburg, LLC

Attorney for Defendant Attorney I.D. No. 87021

6000 Sagemore Drive, Suite 6103

Marlton, NJ 08053

(856) 673-3470

Email: kerns@bbs-law.com

Sworn to and subscribed before me this 7th day of of February, 2018.

NOTARY PUBLIC SOPHIA M. HEINZE NOTARY PUBLIC OF NEW JERSEY COMMISSION EXPIRES JUNE 9, 2018

### IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CAROL ANDERSON

٧.

: NO:

ALLSTATE INSURANCE

COMPANY

Laura E. Kerns, Esquire, being duly sworn according to law, deposes and says that she is an attorney with the law firm of Bennett, Bricklin & Saltzburg LLC, attorneys for defendant, Allstate Insurance Company, and that she certifies that a true and correct copy of this Removal Petition was filed electronically and is available for viewing and downloading from the Electronic Case filing system which constitutes service upon the following counsel of record:

CERTIFICATE OF SERVICE

Scott E. Schermerhorn, Esquire The Ritz Building 222 Wyoming Avenue Scranton, PA 18503

BENNETT, BRICKLIN & SALTZBURG LLC

By:

LAURA E. KERNS, ESQUIRE

Attorney I.D. No. 87021

6000 Sagemore Drive, Suite 6103

Marlton, NJ 08053 (856) 673-3470

Fax: (856) 751-5281

Email: <u>kerns@bbs-law.com</u>
Attorney for Defendant,
Allstate Insurance Company

Sworn to and subscribed before me this 7th day of February, 2018.

NOTARY PUBLIC

SOPHIA M. HEINZE NOTARY PUBLIC OF NEW JERSEY COMMISSION EXPIRES JUNE 9, 2018 Case 5:18-cv-00534-HSP Document 1 Filed 02/07/18 Page 11 of 75

**AFFIDAVIT** 

I, Laura E. Kerns, Esquire, being duly sworn according to law, do hereby depose and state

that I am the attorney for Defendant, Allstate Insurance Company, the Petitioner in the foregoing

Notice of Removal, that I have been duly authorized by the Petitioner to execute this Affidavit,

that I am familiar with the facts involved in this matter, and that the allegations set forth in the

foregoing Notice of Removal are true and correct to the best of my knowledge, information and

belief.

Laura E. Kems

LAURA E. KERNS, ESQUIRE

**DATE:** February 7, 2018

# EXHIBIT "A"

### Case 5:18-cv-00534-HSP Document 1 Filed 02/07/18 Page 13 of 75

#### Supreme Court of Pennsylvania Court of Common Pleas For Prothonotary Use Only: Civil Cover Sheet Docket No: Lehigh County The information collected on this form is used solely for court administration purposes. This form does not supplement or replace the filing and service of pleadings or other papers as required by law or rules of court, Commencement of Action: ☐ Writ of Summons Petition Complaint Transfer from Another Jurisdiction Declaration of Taking Lead Plaintiff's Name: Lead Defendant's Name: **(** Carol Anderson Allstate Insurance Company T Dollar Amount Requested: within arbitration limits Ι Are money damages requested? Yes ☐ No Moutside arbitration limits (check one) 0 N Is this a Class Action Suit? ☐ Yes ⊠ No Is this an MDJ Appeal? ☐ Yes × No. Name of Plaintiff/Appellant's Attorney: Scott E. Schermerhorn, Esquire A Check here if you have no attorney (are a Self-Represented [Pro Se] Litigant) Nature of the Case: Place an "X" to the left of the ONE case category that most accurately describes your PRIMARY CASE. If you are making more than one type of claim, check the one that you consider most important. CONTRACT (do not include Judgments) TORT (do not include Mass Tort) CIVIL APPEALS Intentional Buyer Plaintiff Administrative Agencies ☐ Malicious Prosecution Debt Collection: Credit Card ☐ Board of Assessment Motor Vehicle Debt Collection: Other Board of Elections Nuisance Dept. of Transportation Premises Liability Statutory Appeal: Other S Product Liability (does not include Employment Dispute: mass tort) ${f E}$ Discrimination Slander/Libel/ Defamation Employment Dispute: Other Zoning Board C Other: Other: Т Other: MASS TORT Insurance - Bad Faith 0 Asbestos **Tobacco** Toxic Tort - DES Toxic Tort - Implant REAL PROPERTY MISCELLANEOUS Toxic Waste ☐ Ejectment Common Law/Statutory Arbitration Other: Eminent Domain/Condemnation Declaratory Judgment B Ground Rent Mandamus Non-Domestic Relations Mandamus ☐ Landlord/Tenant Dispute Mortgage Foreclosure: Residential Restraining Order PROFESSIONAL LIABLITY Ouo Warranto Mortgage Foreclosure: Commercial Dental Replevin ☐ Partition Legal Ouiet Title Other: ☐ Medical Other: Other Professional:

SCOTT E. SCHERMERHORN, ESQUIRE Identification No. 60177
The Ritz Building
222 Wyoming Avenue
Scranton, PA 18503
(570) 348-1020

ATTORNEY FOR PLAINTIFF, CAROL ANDERSON

**CAROL ANDERSON** 

3665 Station Avenue #14

Center Valley, PA 18034

Plaintiff

Plainul

ALLSTATE INSURANCE COMPANY

2775 Sanders Road

Northbrook, IL 60062

Defendant

IN THE COURT OF COMMON PLEAS

OF LEHIGH COUNTY

**CIVIL ACTION - LAW** 

JURY TRIAL DEMANDED

No.: 2017-Civil- 2018 - C - 24

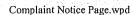
### **NOTICE**

You have been sued in Court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this Complaint and Notice are served, by entering a written appearance personally or by attorney and filing in writing with the Court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so, the case may proceed without you and a judgment may be entered against you by the Court without further notice for any money claimed in the Complaint or for any other claim or relief requested by the Plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER, GO TO OR TELEPHONE THE OFFICES SET FORTH BELOW. THIS OFFICE CAN PROVIDE YOU WITH INFORMATION ABOUT HIRING A LAWYER.

IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PERSONS AT A REDUCED FEE OR NO FEE.

LEHIGH COUNTY BAR ASSOCIATION LAWYER REFERRAL SERVICE P.O. BOX 1324 ALLENTOWN, PA 18105 TELEPHONE: 610-433-7094



SCOTT E. SCHERMERHORN, ESQUIRE Identification No. 60177
The Ritz Building
222 Wyoming Avenue
Scranton, PA 18503
(570) 348-1020

ATTORNEY FOR PLAINTIFF, CAROL ANDERSON

Center V

CAROL ANDERSON

3665 Station Avenue #14

Center Valley, PA 18034

Plaintiff

ALLSTATE INSURANCE COMPANY

2775 Sanders Road Northbrook, IL 60062

Defendant

IN THE COURT OF COMMON PLEAS

OF LEHIGH COUNTY

**CIVIL ACTION - LAW** 

JURY TRIAL DEMANDED

No.: 2017-Civil- 2018 C-24

### **COMPLAINT**

AND NOW, comes the Plaintiff, Carol Anderson, by and through her attorney, Scott E. Schermerhorn, Esquire, and files the within Complaint against the Defendant, Allstate Insurance Company, and in support thereof, avers as follows:

- Plaintiff, Carol Anderson, is an adult individual residing at 3665 Station Avenue #14,
   Center Valley, Lehigh County, Pennsylvania 18034.
- 2. Defendant, Allstate Insurance Company [hereinafter referred to as "Allstate"], is a foreign corporation organized and existing under the laws of the State of Illinois with its registered office located at 2775 Sanders Road, Northbrook, Illinois. At all times material herein, Allstate regularly conducted business in the Commonwealth of Pennsylvania.
- 3. Defendant, Allstate, was at all times mentioned herein, and still is, qualified to



Complaint.wpd

- transact business as an insurer within the Commonwealth of Pennsylvania and regularly engages in the sale of insurance in Pennsylvania at the present time.
- 4. At all times material herein, the Defendant was acting by and through its agents, representatives, workmen, employees, servants and/or other authorized individuals and/or entities on its behalf.
- 5. Plaintiff has been insured with Allstate continuously since 1965 (i.e. over 52 years).
- 6. Plaintiff's Homeowner's Insurance Policy, specifically, Policy #008 747 936, renewed with Allstate providing various coverages, to include, the dwelling and other structure protection which served as the Plaintiff's residence located at 3665 Station Avenue #14, Center Valley, County of Lehigh, Pennsylvania. (Attached hereto and made a part hereof is a true and correct copy of the aforementioned Homeowner's Policy with Declarations marked Exhibit "A")
- 7. At all times material herein, the Plaintiff maintained insurance through Policy #008 747 936, as aforesaid, and described in Exhibit "A".
- 8. The insurance contract provides in pertinent part as follows:

"Section I - Your Property

#### COVERAGE B - OTHER STRUCTURES PROTECTION

Property We Cover Under Coverage B:

- 1. "Structures at the address shown on the Policy Declarations separated from **your dwelling** by clear space."
- 9. The insurance contract further provides in pertinent part as follows:

"Section I - Your Property

### COVERAGE C - Personal Property Protection

Property We Cover Under Coverage C:

- 1. Personal property owned or used by an insured person anywhere in the world ...."
- 10. The insurance contract further provides in pertinent part for debris removal and temporary repairs after a loss. (See Additional Coverages, Paragraphs 3 and 6).
- 11. The insurance contract further provides in pertinent part coverage for loss of use.
- 12. The insurance contract provides coverage for direct physical loss to property, unless limited or excluded under the policy.
- 13. The insurance contract provides coverage for risk of direct physical loss to property described in Coverage C, Paragraph 10, due to:

"Weight of ice, snow or sleet which causes damage to personal property in a **building structure**, but only if the **building structure** is damaged due to the weight of ice, snow or sleet."

- On or about March 16, 2017, the Plaintiff's detached garage collapsed due to the weight of ice and snow following a substantial snow storm on or about March 14,2017.
- 15. Plaintiff immediately reported the subject loss to the Defendant, Allstate.
- 16. The subject loss was caused by the weight of ice and snow.
- 17. Plaintiff cooperated with any and all requests by the Defendant, and provided all relevant information requested by the Defendant.
- 18. By correspondence dated April 19, 2017, the Defendant notified the Plaintiff that her claim was denied because "the loss is not sudden/acid. The poor condition as

- outlined by our engineer's report of the detach garage and long term neglect is not covered under your policy." (Attached hereto and made a part hereof is a true and correct copy of said correspondence dated 04/19/17, marked Exhibit "B.")
- 19. The detached garage was not in poor condition, and there was no neglect. To the contrary, the Defendant's denial constitutes a breach of the terms and conditions by the Defendant under the policy.
- 20. The covered loss by the collapse due to the weight of ice and snow is a covered loss under the policy.

### **Count I Breach of Contract**

- 21. Plaintiff incorporates herein by reference the allegations set forth in the foregoing paragraphs.
- 22. The subject insurance policy provides coverage due to a loss caused by the weight of ice and snow.
- 23. The subject loss was not excluded by the subject policy, and was not due to alleged neglect or a poor condition of the garage.
- 24. Plaintiff has paid all premiums and otherwise satisfied all conditions and covenants and performed all things required of her under the insurance contract between the Plaintiff and the Defendant.
- 25. As a result of the aforesaid loss, the Plaintiff has suffered a covered loss within the meaning of the insurance contract.
- 26. Defendant is obligated by the terms of the insurance contract to indemnify the Plaintiff's losses and act in good faith in the evaluation, handling and processing of

the Plaintiff's claim.

- 27. Defendant's refusal to indemnify the Plaintiff's loss and/or the Defendant's unreasonable delay in making payment to the Plaintiff constitutes a breach of the insurance contract.
- 28. As a direct and proximate result of the Defendant's breach, the Plaintiff has suffered a covered loss to the detached structure in the amount of at least \$43,400.
- 29. As a direct and proximate result of the Defendant's breach, the Plaintiff has suffered a covered loss of personal property.
- 30. As a direct and proximate result of the Defendant's breach, the Plaintiff has suffered a covered loss to be determined as it is ongoing for loss of use of the damaged structure.
- 31. As a direct and proximate result of the Defendant's breach, the Plaintiff has further been damaged by having to expend sums necessary for temporary repairs or mitigation to the damage caused by the covered loss.
- 32. As a direct and proximate result of the Defendant's breach, the Plaintiff is entitled to debris removal for the necessary repairs to the dwelling.

WHEREFORE, the Plaintiff, Carol Anderson, demands judgment against the Defendant, Allstate Insurance Company, in an amount greater than Fifty Thousand Dollars (\$50,000.00), together with costs, interest, damages for delay, and such other relief as this Court deems just and proper.

### Count II Bad Faith Liability - 42 Pa.C.S. §8371

33. Plaintiff incorporates herein by reference the allegations set forth in the foregoing Complaint.wpd

paragraphs.

- 34. Defendant's conduct and actions by denying the claim and/or conducting an improper investigation, constitutes bad faith on the part of the Defendant towards its insured in that the Defendant:
  - (a) failed to promptly and reasonably respond to the Plaintiff's demands for prompt payment of the Plaintiff's claimed loss;
  - (b) unreasonably and vexatiously refused to honor the claim and make payment of benefits to the Plaintiff when it was clear that immediate payment of the Plaintiff's losses were covered, justified and warranted;
  - (c) required the Plaintiff to needlessly expend additional time, expense, and effort in order to obtain payment of the Plaintiff's losses which would not be necessary if the Defendant acted in good faith and promptly paid the Plaintiff the losses rightly due to her;
  - (d) denied, failed and/or refused to pay the Plaintiff's claimed loss without reasonable foundation or basis to do so;
  - (e) forced the Plaintiff to unnecessarily incur significant expenses by failing to promptly pay the claimed loss that was rightly due to her;
  - (f) failed to adopt and implement reasonable standards for prompt investigation and payment of the Plaintiff's claimed losses arising out of the Plaintiff's Homeowners' insurance contract;
  - (g) failed to conduct a reasonable investigation into the loss;
  - (h) failed to attempt in good faith to effectuate a prompt, fair, and equitable settlement of the Plaintiff's claimed loss;
  - (i) failed to exercise the utmost good faith and discharge of its statutory and contractual duties to the Plaintiff;
  - (j) failed to properly inspect the property;
  - (k) disregarded information provided to it from the Plaintiff;
  - (l) hired, retained and relied upon the opinion of an engineer or other professional knowing that such opinion would be favorable to the Defendant

on a financial incentive basis;

- (m) disregarded information provided to it from the Plaintiff and/or her representative that the Defendant's inspection and/or engineering report was inadequate and/or flawed and/or erroneous in that the engineer failed to inspect the rafters and/or structural supports which failed under the weight of ice and snow from the largest snowstorm in 20 years, and despite an obvious and apparent inspection that showed that the failed structural supports had nothing to do with alleged neglect or poor condition of the structure; and/or
- (n) engaged in unfair claims settlement and insurance practices in violation of common law and Defendant's statutory obligations.

WHEREFORE, the Plaintiff, Carol Anderson, requests that this Honorable Court take the following actions pursuant to 42 Pa.Cons. Stat. §8371:

- 1. Award interest on the amount of the Plaintiff's claim against the Defendant,

  Allstate Insurance Company from the date the claim was made at a rate equal
  to the prime rate plus six percent (6%)
- 2. Award punitive damages against the Defendant;
- Assess court costs and reasonable attorney's fees against the Defendant;
   and/or
- 4. Award such other relief as necessary and proper.

Scott/B. Schermerhorn, Esquire

Attorney for the Plaintiff, Carol Anderson

The Ritz Building

222 Wyoming Avenue

Scranton, PA 18503

(570) 348-1020

SCOTT E. SCHERMERHORN, ESQUIRE Identification No. 60177
The Ritz Building
222 Wyoming Avenue
Scranton, PA 18503
(570) 348-1020

CAROL ANDERSON

ATTORNEY FOR PLAINTIFF, CAROL ANDERSON

IN THE COURT OF COMMON PLEAS

| OTTO PER PER PORT                               |                                     |
|---|-------------------------------------|
| 3665 Station Avenue #14                         | : OF LEHIGH COUNTY                  |
| Center Valley, PA 18034                         | 불통하다 했다. 나보고 교통 관차 내용 작은 모든 모든 경독   |
| 선물 이 경험에 발생하고 있을까지 않는 것이다.<br>사람이 경험에 발생하는 것이다. | : CIVIL ACTION - LAW                |
| Plaintiff                                       | 경기들이 이 말했다면 이 병에 목욕하는 하다니다고 살 했다.   |
|   | : JURY TRIAL DEMANDED               |
| 그런 그는 회에 불러돌목됐었다는 이는 회이들은                       | 경찰과 하이 그는 물이다. 조물 4명의 하는데, 나 나라고 살폈 |
| ALLSTATE INSURANCE COMPANY                      |                                     |
| 2775 Sanders Road                               |                                     |
| Northbrook, IL 60062                            |                                     |
|   | : No.: 2017-Civil-                  |
| Defendant                                       |                                     |

### **VERIFICATION**

I, Carol Anderson, the undersigned, verify that the statements made in the foregoing Complaint are true and correct. I understand that false statements herein are made subject to the penalties of 18 Pa.C.S., Section 4904, relating to unsworn falsification to authorities.

|    | 14.5    | 1 4 4  |    |     | <br> |  |
|----|---------|--------|----|-----|------|--|
| Ca | arol Ai | nderso | on | - 1 |      |  |

SCOTT E. SCHERMERHORN, ESQUIRE Identification No. 60177
The Ritz Building
222 Wyoming Avenue
Scranton, PA 18503
(570) 348-1020

ATTORNEY FOR PLAINTIFF, CAROL ANDERSON

CAROL ANDERSON : IN THE COURT OF COMMON PLEAS
3665 Station Avenue #14 : OF LEHIGH COUNTY

Center Valley, PA 18034 :

: CIVIL ACTION - LAW

Plaintiff :

v. JURY TRIAL DEMANDED

ALLSTATE INSURANCE COMPANY

2775 Sanders Road Northbrook, IL 60062

No.: 2017-Civil-

Defendant

### **VERIFICATION**

I, Carol Anderson, the undersigned, verify that the statements made in the foregoing Complaint are true and correct. I understand that false statements herein are made subject to the penalties of 18 Pa.C.S., Section 4904, relating to unsworn falsification to authorities.

Carol Anderson



| Claim# _(         | 04498688   | 42  | <u>에 보다</u> 하다 사람들 중심하다 보는 사람이 사용하였다.<br>하는 사람들은 사람들이 보는 사람들이 보고 있다. |
|-------------------|--|---|--|
| To Whor           | n It May   | Concern:  | 그리스 이 마음한 동물을 보고 있다. 그리고 있다.<br>얼마 마음한 말씀들을 하는데 얼마를 하는 맛없다.          |
| l, <u>J</u> e     | remy LeF   | Beau, emp   | ployee of Allstate Insurance Company Irving, Texas,                  |
| do certify        | that the   | enclosed is a cop   | py of policy and or declaration page for the above                   |
| claim nui         | nber, sh   | owing the coverag   | ges that were on the policy at the time of loss                      |
| of <u>03/16/2</u> | 2017   | The enclo   | osed copy of policy and or declaration                               |
| page wa           | s printed  | and mailed throug   | gh Allstate's Output Processing Center.                              |
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|                   |  |   | Leven I Denn   |
|                   |  |   | Claim Support  |
|                   |  |   |  |
| State of          | rexas, C   | ounty of Dallas   |  |
| On this _         | 3 <sup>rd</sup>  | day of  | July 2017, before me personally                                      |
| appeared          | Jere   | myLeBeau  | to me known to be the person who executed the                        |
| foregoing         | instrum  | ent and acknowle  | edged that he/she executed the same as a free act                    |
| and deed          |  |   |  |
|                   |  | 1965   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966<br>1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966<br>1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966   1966 | $\lambda$  |
|                   | The state of the s | PATRICIA TORRES<br>Notary Public, State of Te   | exas Latitas Torigs  |
|                   |  | My Commission Expire<br>October 31, 2017  | Notary Public  |



Heydt Ins Agcy Inc. 704 W Emaus Avenue Allentown PA 18103

dlijjaladajlijapijajjjjjjjjjjjjjjjjjljjjljjjljjjljj CAROL ANDERSON 3665 STATION AVE # 14 CENTER VALLEY PA 18034-9579 Information as of April 5, 2016

Policyholder(s) Page 1 of 2

Carol Anderson PO Bx 14

Policy number

Your Allstate agency is Heydt ins Agcy Inc. (610) 791-9800 jheydt@allstate.com

008 747 936

### Thank You for Being a Loyal Allstate Customer—We're Happy to Have You with Us!

Here's your Deluxe Homeowners insurance renewal offer for the next 12 months. We've also included a guide to what's in this package and answers to some common questions.

Renewing your policy is easy

Keep an eye out for your bill, which should arrive in a couple of weeks. Just send your payment by the due date on your bill.

If you're enrolled in the Allstate Easy Pay Plan, you won't receive a bill—we'll send you a statement with your payment withdrawal schedule.

You also won't receive a bill if a mortgage company or lienholder pays your insurance premium for you.

#### How to contact us

Give your Allstate Agent a call at (610) 791-9800 if you have any questions. It's our job to make sure you're in good hands,

Sincerely,

Thomas J. Wilson

Thomas John

President, Allstate Insurance Company

RP378-4



Policy number:

008 747 936

Page 2 of 2

Policy effective date: Your Allstate agency is

May 20, 2016 Heydt Ins Agcy Inc. (610) 791-9800

### Your Insurance Coverage Checklist

We're happy to have you as an Allstate customer! This checklist outlines what's in this package and provides answers to some basic questions, as well as any "next steps" you may need to take.

☐ What's in this package?

See the guide below for the documents that are included. Next steps: review your Policy Declarations to confirm you have the coverages, coverage limits, premiums and savings that you requested and expected. Read any Endorsements or Important Notices to learn about new policy changes, topics of special interest, as well as required communications. Keep all of these documents with your other important insurance papers.

☐ Am I getting all the discounts I should?

Confirm with your Allstate Agent that you're benefiting from all the discounts you're eligible to receive.

□ What about my bill?

Unless you've already paid your premium in full, we'll send your bill separately. Next steps: please pay the minimum amount by the due date listed on it.

You can also pay your bill online at allstate.com or by calling 1-800-ALLSTATE (1-800-255-7828). Para español, llamar al 1-800-979-4285. If you're enrolled in the Allstate® Easy Pay Plan, we'll send you a statement detailing your payment withdrawal schedule.

■ What if I have questions?

You can either contact your Allstate Agent or call us 24/7 at 1-800-ALLSTATE (1-800-255-7828) - para español, Ilamar al 1-800-979-4285 - with questions about your coverage, or to update your coverages, limits, or deductibles. Or visit us online at allstate.com.

### A guide to your renewal package







**Policy** Declarations\* The Policy Declarations lists policy details, such as your property details and coverages.

Important **Notices** We use these notices to call attention to particularly important coverages, policy changes and discounts.

Insurance Made Simple Insurance seem complicated? Our online guides explain coverage terms and features: www.alistate.com/ madesimple Espanol.allstate.com /facildeentender

<sup>\*</sup> To make it easier to see where you may have gaps in your protection, we've highlighted any coverages you do not have in the Coverage Detail section in the enclosed Policy Declarations.

### Renewal Deluxe Homeowners Policy Declarations

Your policy effective date is May 20, 2016



Page 1 of 3

### **Total Premium** for the Premium Period (Your bill will be mailed separately)

Premium for property insured

\$1,462.10

Total

\$1,462,10

If you do not pay in full, you will be charged an installment fee(s). Refer to your bill for installment fee information.

Discounts (included in your total premium)

Home and Auto

30% Claim Free

55 and Retired 10

10%

Location of property insured

3665 Station Ave, Center Valley, PA 18034-9579

**Legal description** 

3665 STATION AVE CENTER VALLEY PA 18034

**Rating Information** 

The dwelling is of brick veneer construction and is occupied by 1 family

Mortgagees (listed in order of precedence)

SOVEREIGN BANK AUTO/PROP (10-421-DC3)

P O Box 12646, Reading, PA 19612-2646

Loan number: 4537107278

SOVEREIGN BANK AUTO/PROP (10-421-DC3)

P O Box 12646, Reading, PA 19612-2646

Loan number: 4539393758

**Additional Interested Party** 

None

Information as of April 5, 2016

**Summary** 

Named Insured(s)

Carol Anderson PO Bx 14

Mailing address
3665 Station Ave

Center Valley PA 18034-9579

Policy number 008 747 936

Your policy provided by

Alistate Insurance Company

Policy period Begins on **May 20, 2016** at 12:01 A.M.

standard time, with no fixed date of expiration

Premium period

Beginning May 20, 2016 through May

20, 2017 at 12:01 A.M. standard time

Your Allstate agency is

Heydt Ins Agcy Inc.

704 W Emaus Avenue

Allentown PA 18103

(610) 791-9800

jheydt@allstate.com

Some or all of the information on your Policy Declarations is used in the rating of your policy or it could affect your eligibility for certain coverages. Please notify us immediately if you believe that any information on your Policy Declarations is incorrect. We will make corrections once you have notified us, and any resulting rate adjustments, will be made only for the current policy period or for future policy periods. Please also notify us immediately if you believe any coverages are not listed or are inaccurately listed.



Renewal Deluxe Homeowners Policy Declarations
Policy number: 008 747 936

Policy effective date:

May 20, 2016

Your Allstate agency is

Heydt Ins Agcy Inc. (610) 791-9800

Coverage detail for the property insured

| Coverage  | Limits of Liability       | Applicable Deductible(s) |
|---|---------------------------|--------------------------|
| Dwelling Protection - with Building<br>Structure Reimbursement Extended<br>Limits | \$434,000                 | • \$500 All peril        |
| Other Structures Protection   | \$43,400                  | •\$500 All peril         |
| Personal Property Protection -<br>Reimbursement Provision                         | \$303,800                 | • \$500 All peril        |
| Additional Living Expense   | Up to 12 months           |                          |
| Family Liability Protection   | \$100,000 each occurrence |                          |
| Guest Medical Protection  | \$1,000 each person       |                          |
| Building Codes  | Not purchased*            |                          |
| <b>Business Property Protection</b>   | Not purchased*            |                          |
| Business Pursuits   | Not purchased*            |                          |
| Electronic Data Processing Equipment  | Not purchased*            |                          |
| Extended Coverage on Cameras  | Not purchased*            |                          |
| Extended Coverage on Jewelry,<br>Watches and Furs                                 | Not purchased*            |                          |
| Extended Coverage on Musical<br>Instruments                                       | Not purchased*            |                          |
| Extended Coverage on Sports<br>Equipment  | Not purchased*            |                          |
| Fire Department Charges   | Not purchased*            |                          |
| Golf Cart   | Not purchased*            |                          |
| Home Day Care   | Not purchased*            |                          |
| Identity Theft Expenses   | Not purchased*            |                          |
| Incidental Office, Private School Or<br>Studio                                    | Not purchased*            |                          |
| Increased Coverage on Money   | Not purchased*            |                          |
| Increased Coverage on Securities  | Not purchased*            |                          |
| Increased Silverware Theft Limit  | Not purchased*            |                          |
| Loss Assessments  | Not purchased*            |                          |
| Satellite Dish Antennas   | Not purchased*            |                          |

<sup>\*</sup> This coverage can provide you with valuable protection. To help you stay current with your insurance needs, contact your agent to discuss available coverage options and other products and services that can help protect you.

Page 2 of 3

Renewal Deluxe Homeowners Policy Declarations

Policy number:

008 747 936

Policy effective date: Your Allstate agency is May 20, 2016 Heydt Ins Agcy Inc. (610) 791-9800



Page 3 of 3

### **Scheduled Personal Property Coverage**

Your policy does not include Scheduled Personal Property Coverage. This coverage can provide you with valuable protection. To help you stay current with your insurance needs, contact your agent to discuss available coverage options and other products and services that can help protect you.

### Your policy documents

Your Homeowners policy consists of the Policy Declarations and the following documents. Please keep them together.

- Deluxe Homeowners Policy AP324-1
- Building Structure Reimbursement Extended Limits Endorsement – AP357
- Amendment Of Policy Provisions AP4664-1
- Pennsylvania Deluxe Homeowners Policy And Deluxe Plus Homeowners Policy Amendatory Endorsement - AP1300-2
- Sinkhole Activity Coverage Endorsement AP4868

### Important payment and coverage information

Here is some additional, helpful information related to your coverage and paying your bill:

- ► Coverage A Dwelling Protection Limit includes an approximate increase of \$2,000 due to the Property Insurance Adjustment provision. Coverage B Other Structures Protection and Coverage C Personal Property Protection adjusted accordingly.
- ▶ Please note: This is not a request for payment. Your bill will be mailed separately.

Allstate Insurance Company's Secretary and President have signed this policy with legal authority at Northbrook, Illinois.

Thomas J. Wilson

home Stalse

President

Susan L. Lees

Swan L Lees

Secretary



### Important notices

Policy number: Policy effective date: Your Allstate agency is 008 747 936

May 20, 2016 Heydt Ins Agcy Inc.

(610) 791-9800



Page 1 of 3

### We've Increased Your Coverage Limits

You may have noticed that we have increased your Dwelling Protection-Coverage A limits and, as a result, your premium may be higher.

As you may know, your policy includes a feature called "Property Insurance Adjustment" (PIA). PIA reflects changes in construction costs in your area, including material and labor costs that may have occurred during the policy period. This information helps us estimate the amount of insurance coverage needed to cover the cost of rebuilding your home in the event of a covered total loss.

Your policy's PIA recently indicated an increase in construction costs in your market. Based on this information, we increased your Dwelling Protection limits to reflect the estimated replacement cost of your home.

Please consider whether the changes we made are sufficient. These estimates are based on what we believe are sound assumptions, but they are only estimates. It's possible that the new limits may not provide sufficient coverage in the event of a loss. For example, if you have done any remodeling to your home that is not reflected in our records, your home's value may be higher than our records indicate. In that case, you may want to increase your limits even more. On the other hand, it's possible that your new limits may provide a coverage amount that is greater than the cost of replacing your home. For example, if you originally insured your home based on a mortgage amount that exceeded your home's estimated replacement cost, you may want to call your Allstate representative to discuss the current value of your home and the possibility of lowering your limits.

If you have any questions about this change, or if you would like to update your information or discuss any other changes, please feel free to call your Allstate representative. Together, we can help you determine the coverage limits that are right for you.

XM72

### What You Should Know About Flood Insurance

Most homeowners, renters and commercial insurance policies do not provide coverage for flood damage. In fact, protection against floods is generally available only through a separate policy.

That's why Allstate is a participant in the National Flood Insurance Program (NFIP) and offers standard flood insurance policies.\* A flood insurance policy can help complete the insurance protection for your property and help protect your financial well-being.

### You May Have More Risk from Flood Than You Think

Approximately 90 percent of all disasters in the U.S. are flood related. While you may think that it couldn't happen to you, over 25 percent of all flood losses occur in low- to moderate-risk areas.

What's more, flood damage is often accompanied by other damage, such as wind and hail (which is typically covered under a property policy). So if you purchase your NFIP coverage through Allstate, you would have the convenience and peace of mind that comes with working with just one claim adjuster and one agent, instead of two or more for a flood claim.

#### Flood Coverage Is Affordable

The federal government sets the rates for flood insurance, so there's typically no difference in rates from policy to policy. You can switch to an NFIP flood insurance policy administered by Allstate for the same amount of premium you may be paying elsewhere. If you choose Allstate, you can have the quality service you've come to expect from us.

For more information about flood insurance, or if you have any questions about your policy in general, please contact your Allstate representative or visit us at allstate.com.

\* Allstate provides the standard flood insurance policy under the terms of the National Flood Insurance Act of 1968 and its amendments, and Title 44 of the Code of Federal Regulations. The standard flood insurance policy is written by Allstate for the National Flood Insurance Program which is administered by the Federal Insurance Administration, part of the Federal Emergency Management Agency.

Subject to availability and qualifications. Other terms, conditions and exclusions may apply.

X73168

### Additional Protection for Your Most Valuable Possessions



Important notices
Policy number:
Policy effective date:

Your Allstate agency is

008 747 936 May 20, 2016 Heydt Ins Agcy Inc. (610) 791-9800 Page 2 of 3

Property insurance covers many belongings, but some items may require higher coverage limits than those in a standard property policy.

Scheduled Personal Property (SPP) coverage gives you additional protection against loss or damage to your valuables. It's protection not typically provided with standard property coverage. SPP benefits typically include:

- No deductibles to meet
- Coverage for lost or damaged items
- Coverage for valuables kept in a storage location outside your home

#### **Items That May Need the Extra Protection**

SPP coverage provides protection for an array of valuable personal property. Here are some of the items you can protect by purchasing SPP coverage through Allstate:

- Jewelry (including wedding rings and precious or semi-precious stones)
- Furs
- Cameras (digital, still, movie, video and related equipment)
- Silverware and antiques (including furniture)
- Musical instruments
- Collections (stamps, coins, music)
- Fine art works (including paintings, etchings, vases and sculptures)
- Manuscripts or books
- Home-office equipment (laptop, computer, audio/visual)
- Sports equipment (such as golf clubs)

#### Affordable Protection for Your Valuables

The cost of SPP coverage varies, but the value of your property is the best way to determine how much coverage you need. The rates are generally a small percentage of the total value of the items you're insuring. This means that your valuables are being protected for only a fraction of the cost.

#### Regularly Review Your SPP Coverage

Even if you currently have SPP coverage, it's a good idea to review it annually. It's possible that the value of your property has changed or that you've purchased new items that have not been added to your coverage.

To learn more about SPP coverage, or if you have any questions about your insurance policy in general, contact your Allstate representative, or visit us at allstate.com.

X73169

# Other Allstate Companies Also Offer Homeowners Insurance—Giving You Additional Protection Options

We want to make sure you know that Homeowners insurance is available from different Allstate-branded companies—each with its own mix of price and coverage options. Although your current policy is with Allstate Insurance Company, Homeowners coverage from another Allstate-branded company can differ from your current policy in a number of ways, including:

- Price
- Coverage
- Features
- Discounts

### Things To Consider When Comparing Insurance Policies

When comparing different policies, you may want to consider the following:

- Price While another company may offer a lower premium today, the premium could change in the future. Be sure to consider this.
- Policy Features and Benefits Some of the policy features and benefits that your current policy has may not be available or carry over to the new company. Also, the new policy might not provide the same level of benefits as your current policy. And if you leave Allstate Insurance Company, you will not be able to return to that company or get the same rate.

### Your Allstate Agent Can Help

Your Allstate Agent is here and can discuss any options you might be interested in. We want to thank you again for choosing Allstate to protect what's important to you.

#### A Brief Reminder

As you consider this information, keep in mind that there is a tool that insurance companies use to estimate home

Important notices
Policy number:
Policy effective date:
Your Allstate agency is

008 747 936 May 20, 2016 Heydt Ins Agcy Inc. (610) 791-9800



Page 3 of 3

replacement cost called Residential Component Technology™ (RCT).

If you request a quote from another Allstate-branded company, they may use RCT to estimate your home's replacement value. Even if you stay with your current company, you can request that we use RCT to estimate the replacement cost of your home. This can help you confirm that your home is insured for an amount that reflects its current estimated replacement value.

If you'd like to know more about RCT, please contact your Allstate Agent.

X73084v2



### **Alistate Insurance Company**

**Policy Endorsement** 

The following endorsement changes your policy. Please read this document carefully and keep it with your

## Pennsylvania Deluxe Homeowners Policy and Deluxe Plus Homeowners Policy Amendatory Endorsement – AP1300-2

This endorsement amends your Deluxe and Deluxe Plus Homeowners Policy and is in addition to all other amendatory endorsements which apply to this policy.

1. The following provisions are added to the General section:

What Law Will Apply

This policy is issued in accordance with the laws of Pennsylvania and covers property or risks principally located in Pennsylvania. Subject to the following paragraph, the laws of Pennsylvania shall govern any and all claims or disputes in any way related to this policy.

If a covered loss to property, or any other occurrence for which coverage applies under this policy happens outside Pennsylvania, claims or disputes regarding that covered loss to property, or any other covered occurrence may be governed by the laws of the jurisdiction in which that covered loss to property, or other covered occurrence happened, only if the laws of that jurisdiction would apply in the absence of a contractual choice of law provision such as this.

Where Lawsuits May Be Brought

Subject to the following two paragraphs, any and all lawsuits in any way related to this policy, shall be brought, heard and decided only in a state or federal court located in Pennsylvania. Any and all lawsuits against persons not parties to this policy but involved in the sale, administration, performance, or alleged breach of this policy, or otherwise related to this policy, shall be brought, heard and decided only in a state or federal court located in Pennsylvania, provided that such persons are subject to or consent to suit in the courts specified in this paragraph.

If a covered loss to property, or any other occurrence for which coverage applies under this policy happens outside Pennsylvania, lawsuits regarding that covered loss to property, or any other covered occurrence may also be brought in the judicial district where that covered loss to property, or any other covered occurrence happened.

Nothing in this provision, Where Lawsuits May Be Brought, shall impair any party's right to remove a state court lawsuit to a federal court.

- II. In Section I Your Property, under Lasses We Do Not Cover Under Coverages A and B, the following changes are made:
  - A. The following is added to item 9:

Page 1 of 4



### **Alistate Insurance Company**

This exclusion does not apply to loss caused by you, or any other person insured under this policy, who is an innocent victim of domestic abuse.

- B. Item 13.d) is replaced by:
  - 13. d) rust or other corrosion;
- III. In Section I Your Property, under Losses We Do Not Cover Under Coverages A and B, the following is added:
  - 22. Mold, fungus, wet rot, dry rot or bacteria. This includes any loss which, in whole or in part, arises out of, is aggravated by or results from mold, fungus, wet rot, dry rot or bacteria.

This exclusion applies regardless of whether mold, fungus, wet rot, dry rot or bacteria arises from any other cause of loss, including but not limited to a loss involving water, water damage or discharge, which may otherwise be covered by this policy, except as specifically provided in Section I, Conditions Mold, Fungus, Wet Rot and Dry Rot Remediation as a Direct Result of a Covered Water Loss.

- N. In Section 1 Your Property, under Losses We Do Not Cover Under Coverage C, the following changes are
  - A. The following is added to item 9:

This exclusion does not apply to loss caused by you, or any other person insured under this policy, who is an innocent victim of domestic abuse.

- B. The following is added:
  - 15. Mold, fungus, wet rot, dry rot or bacteria. This includes any loss which, in whole or in part, arises out of, is aggravated by or results from mold, fungus, wet rot, dry rot or bacteria.

This exclusion applies regardless of whether mold, fungus, wet rot, dry rot or bacteria arises from any other cause of loss; including but not limited to a loss involving water, water damage or discharge, which may otherwise be covered by this policy, except as specifically provided in Section I, Conditions Mold, Fungus, Wet Rot and Dry Rot Remediation as a Direct Result of a Covered Water Loss.

- V. In Section I Your Property, under Additional Protection Additional Living Expense is replaced by the following:
  - 1. Additional Living Expense
    - We will pay the reasonable increase in living expenses necessary to maintain your normal standard of living when a direct physical loss we cover under Coverage A Dwelling Protection, Coverage B Other Structures Protection or Coverage C -Personal Property Protection makes your residence premises uninhabitable. However, additional living expense due to remediation of mold, fungus, wet rot or dry rot will not be paid in addition to any amounts paid or payable under Section I, Conditions Mold, Fungus, Wet Rot and Dry Rot Remediation as a Direct Result of a Covered Water Loss.

### **Alistate Insurance Company**

Payment for additional living expense as a result of a covered loss under Coverage A - Dwelling Protection, Coverage B - Other Structures Protection or Coverage C - Personal Property Protection will be limited to the least of the following:

- the time period required to repair or replace the property we cover, using due diligence and dispatch; or
- 2) if you permanently relocate, the shortest time for your household to settle elsewhere;
- 3) 12 months.
- b) We will pay your lost fair rental income resulting from a covered loss under Coverage A Dwelling Protection, Coverage B Other Structures Protection or Coverage C Personal Property Protection, less charges and expenses which do not continue, when a loss we cover under Coverage A Dwelling Protection, Coverage B Other Structures Protection or Coverage C Personal Property Protection makes the part of the residence premises you rent to others, or hold for rental, uninhabitable. We will pay for lost fair rental income for the shortest time required to repair or replace the part rented or held for rental but not to exceed 12 months. However, payments for your lost fair rental income expense due to remediation of mold, fungus, wet rot or dry rot will not be paid in addition to any amounts paid or payable under Section 1, Conditions Mold, Fungus, Wet Rot and Dry Rot Remediation as a Direct Result of a Covered Water Loss.
- c) We will pay the reasonable and necessary increase in living expenses and the lost fair rental income for up to two weeks should civil authorities prohibit the use of the residence premises due to a loss at a neighboring premises caused by a loss we insure against. However, payments for increase in living expenses or your lost fair rental income expense due to remediation of mold, fungus, wet rot or dry rot will not be paid in addition to any amounts paid or payable under Section I, Conditions Mold, Fungus, Wet Rot and Dry Rot Remediation as a Direct Result of a Covered Water Loss.

These periods of time are not limited by the termination of this policy.

We do not cover any lost income or expense due to the cancellation of a lease or agreement.

No deductible applies to this protection.

- VI. In Section 1 Conditions, under item 5, How We Pay For A Loss, sub-item c) Building Structure Reimbursement, the first paragraph is replaced by the following:
  - Building Structure Reimbursement. Under Coverage A Dwelling Protection and Coverage B Other Structures Protection, we will make additional payment to reimburse you for cost in excess of actual cash value if you repair, rebuild or replace damaged, destroyed or stolen covered property within 180 days of the actual cash value payment. This additional payment includes the reasonable and necessary expense for treatment or removal and disposal of contaminants, toxins or pollutants as required to complete repair or replacement of that part of a building structure damaged by a covered loss.

This additional payment shall not include any amounts which may be paid or payable under Section I, Conditions - Mold, Fungus, Wet Rot and Dry Rot Remediation as a Direct Result of a Covered Water Loss, and shall not be payable for any losses excluded in Section I - Your Property, under Losses We Do Not Cover Under Coverages A and B, item 22.

Page 3 of 4



### **Allstate Insurance Company**

- VII. In Section I Conditions, the following is added:
  - 19. Mold, Fungus, Wel Rot and Dry Rot Remediation as a Direct Result of a Covered Water Loss

In the event of a covered water loss under Coverage A - Dwelling Protection, Coverage B - Other Structures Protection or Coverage C - Personal Property Protection, we will pay up to \$5,000 for mold, fungus, wet not or dry not remediation.

Remediation means the reasonable and necessary treatment, removal or disposal of mold, fungus, wet rot or dry rot as required to complete repair or replacement of property we cover under Coverage A - Dwelling Protection, Coverage B - Other Structures Protection or Coverage C - Personal Property Protection damaged by a covered water loss, including payment for any reasonable increase in living expenses necessary to maintain your normal standard of living if mold, fungus, wet not or dry rot makes your residence premises uninhabitable. Remediation also includes any investigation or testing to detect, measure or evaluate mold, fungus, wet not or dry rot.

This Condition does not increase the limits of liability under Coverage A - Dwelling Protection, Coverage B - Other Structures Protection or Coverage C - Personal Property Protection.

- Vill. In Section II Family Liability and Guest Medical Protection, under Losses We Do Not Cover Under Coverage X, the following is added:
  - 18. We do not cover bodily injury or properly damage which, in whole or in part, arises out of, is aggravated by or results from mold, fungus, wet rot, dry rot or bacteria.
  - 19. We do not cover any liability imposed upon any insured person by any governmental authority for badily injury or property damage which, in whole or in part, arises out of, is aggravated by or results from mold, fungus, wet rot, dry rot or bacteria.
- IX In Section II Family Liability and Guest Medical Protection, under Losses We Do Not Cover Under Coverage Y, the following is added:
  - 16. We do not cover badily injury which, in whole or in part, arises out of, is aggravated by or results from mold, fungus, wet rot, dry rot or bacteria.

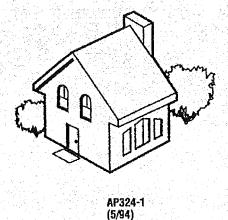
All other policy terms and conditions apply.

# Allstate Insurance Company Deluxe Homeowners Policy

Policy: {{{{{{{{{{{{{{{{{{}



Allstate Insurance Company
The Company Named in the Policy Declarations
A Stock Company—Home Office: Northbrook, Illinois 60062



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#### Definitions Used In This Policy

- You' or 'your' means the person named on the Policy Declarations as the insured and that person's resident spouse.
- 'Allstate,' 'we,' 'us,' or 'our' means the company named on the Policy Declarations.
- "Insured person(s)" means you and, if a resident of your household:
  - a) any relative; and
  - b) any dependent person in your care.

# Under Coverage X — Family Liability Protection and Coverage Y — Guest Medical Protection, 'insured person' also means:

- any person or organization legally responsible for loss caused by animals or watercraft covered by this policy which are owned by an insured person.
   We do not cover any person or organization using or having custody of animals or watercraft in any business, or without permission of the owner.
- d) with respect to the use of any vehicle covered by this policy, any person while engaged in the employment of an insured person
- \*Bodily injury\* means physical harm to the body, including sickness or disease, and resulting death, except that hodily injury does not include:
  - a) any venereal disease;
  - b) Herpes;

- Acquired Immune Deficiency Syndrome (AIDS);
- d) AIDS Related Complex (ARC);
- e) Human Immunodeficiency Virus (HIV);

or any resulting symptom, effect, condition, disease or illness related to (a) through (e) listed above.

Under Coverage Y — Guest Medical Protection, bodily injury means physical harm to the body, including sickness or disease, except that bodily injury does not include:

- a) any venereal disease;
- b) Herpes;
- Acquired Immune Deficiency Syndrome (AIDS);
- d) AIDS Related Complex (ARC);
- e) Human Immunodeficiency Virus (HIV);

or any resulting symptom, effect, condition, disease or illness related to (a) through (e) listed above.

- Building structure means a structure with walls and a roof.
- 6. 'Business' --- means:
  - any full or part—time activity of any kind engaged in for economic gain and the use of any part of any premises for such purposes. The providing of home day care services to other than an insured person or relative of an insured person for economic gain is also a business. However, the mutual exchange of home day care services is not considered a business;
  - any property rented or held for rental by an insured person. Rental of your residence premises is not considered a business when:
    - it is rented occasionally for residential purposes;

- 2) a portion is rented to not more than two roomers or boarders; or
- a portion is rented as a private garage.
- 7. 'Residence premises' means the dwelling, other structures and land located at the address stated on the Policy Declarations.
- 8. 'Insured premises' --- means:
  - a) the residence premises; and
  - b) under Section II only:
    - the part of any other premises, other structures and grounds used by you as a residence. This includes premises, structures and grounds you acquire for your use as a private residence while this policy is in effect;
    - any part of a premises not owned by an insured person but where an insured person is temporarily living;
    - cemetery plots or burial vaults owned by an insured person;
    - vacant land, other than farmland, owned by or rented to an insured person;
    - 5) land owned by or rented to an insured person where a one, two, three or four family dwelling is being built as that person's residence;
    - any premises used by an insured person in connection with the residence premises;
    - any part of a premises occasionally rented to an insured person for other than business purposes.
- "Occurrence" means an accident, including continuous or repeated exposure to substantially the same general harmful conditions during the policy period, resulting in bodily injury or property damage
- 10. **'Property damage'** means physical injury to or destruction of tangible property,

including loss of its use resulting from such physical injury or destruction.

- 11. "Residence employee" means an employee of an insured person while performing duties arising out of and in the course of employment in connection with the maintenance or use of your residence premises. This includes similar duties performed elsewhere for an insured person, not in connection with the business of an insured person.
- "Dwelling" means a one, two, three or four family building structure, identified as the insured property on the Policy Declarations, where you reside and which is principally used as a private residence.

#### Insuring Agreement

In reliance on the information you have given us, Allstate agrees to provide the coverages indicated on the Policy Declarations. In return, you must pay the premium when due and comply with the policy terms and conditions, and inform us of any change in title, use or occupancy of the residence premises.

Subject to the terms of this policy, the Policy Declarations shows the location of the **residence premises**, applicable coverages, limits of liability and premiums. The policy applies only to losses or **occurrences** that take place during the policy period. The policy period is shown on the Policy Declarations. This policy is not complete without the Policy Declarations.

The terms of this policy impose joint obligations on the person named on the Policy Declarations as the insured and on that person's resident spouse. These persons are defined as you or your. This means that the responsibilities, acts and omissions of a person defined as you or your will be binding upon any other person defined as you or your.

The terms of this policy impose joint obligations on persons defined as an **insured person**. This means that the responsibilities, acts and failures to act of a person defined as an **insured person** will be binding upon another person defined as an **insured person**.

# Agreements We Make With You We make the following agreements with you:

#### Conformity To State Statutes

When the policy provisions conflict with the statutes of the state in which the residence premises is located, the provisions are amended to conform to such statutes.

#### Coverage Changes

When Alistate broadens coverage during the premium period without charge, you have the new features if you have the coverage to which they apply. Otherwise, the policy can be changed only by endorsement.

The coverage provided and the premium for the policy is based on information you have given us. You agree to cooperate with us in determining if this information is correct and complete. You agree that if this information changes, is incorrect or incomplete, we may adjust your coverage and premium accordingly during the policy period.

Any calculation of your premium or changes in your coverage will be made using the rules, rates and forms on file, if required, for our use in your state. The rates in effect at the beginning of your current premium period will be used to calculate any change in your premium.

#### Policy Transfer

You may not transfer this policy to another person without our written consent.

#### Continued Coverage After Your Death

If you die, coverage will continue for one hundred and eighty days after your death or until the sale of the insured property whichever event occurs first, provided that the premiums for the coverage are paid. Coverage will continue for:

- your legal representative while acting as such, but only with respect to the residence premises and property covered under this policy on the date of your death.
- an insured person, and any person having proper temporary custody of your property until a legal representative is appointed and qualified.

#### Cancellation

Your right to Cancel:

You may cancel this policy by notifying us of the future date you wish to stop coverage.

#### Our Right to Cancel:

Allstate may cancel this policy by mailing notice to you at the mailing address shown on the Policy Declarations. When this policy has been in effect for less than 60 days, and is not a renewal with us, we may cancel this policy for any reason.

When this policy has been in effect for 60 days or more, or if it is a renewal with **us**, **we** may cancel this policy for one or more of the following reasons:

- 1) non-payment of premium;
- the policy was obtained by material misrepresentation, fraud or concealment of material facts;
- material misrepresentation, fraud or concealment of material facts in presenting a claim, or substantial violation of any of the policy terms;
- 4) there has been a substantial change or increase in hazard in the risk we originally accepted:
- there is a substantial increase in hazards insured against by reason of wilful or negligent acts or omissions by the insured;
- any other reason approved by the Commissioner of Insurance according to rules and regulations set by the Commissioner.

We will give you at least 30 days notice before the cancellation or non-renewal takes effect. Coverage under this policy will terminate on the effective date and hour stated on the cancellation notice. Your return premium, if any, will be calculated on a pro rata basis and refunded at the time of cancellation or as soon as possible. However, refund of unearned premium is not a condition of cancellation.

Our Right Not to Renew or Continue:

Alistate has the right not to renew or continue the policy beyond the current premium period.

However, we may do so only for one or more of the reasons set out in the 'Our Right to Cancel' section. If we do not intend to continue or renew the policy, we will mail you notice at least 30 days before the end of the premium period.

#### Concealment Or Fraud

This policy is void if it was obtained by misrepresentation, fraud or concealment of material facts. If it is determined that this policy is void, all premiums paid will be returned to **you** since there has been no coverage under this policy.

We do not cover any loss or occurrence in which any insured person has concealed or misrepresented any material fact or circumstance.

#### Section I - Your Property

# Coverage A Dwelling Protection

#### Property We Cover Under Coverage A:

- 1. Your dwelling including attached structures. Structures connected to your dwelling by only a fence, utility line, or similar connection are not considered attached structures.
- Construction materials and supplies at the residence premises for use in connection with your dwelling.

Wall-to-wall carpeting fastened to your dwelling.

# Property We Do Not Cover Under Coverage

- Any structure including fences or other property covered under Coverage B — Other Structures Protection.
- Land, except as specifically provided in Section I — Additional Protection under item 11, 'Land.'
- Satellite dish antennas and their systems, whether or not attached to your dwelling.

#### Coverage B Other Structures Protection

#### Property We Cover Under Coverage B:

- Structures at the address shown on the Policy Declarations separated from your dwelling by clear space.
- 2. Structures attached to **your dwelling** by only a fence, utility line, or similar connection.
- Construction materials and supplies at the address of the residence premises for use in connection with structures other than your dwelling.
- 4. Wall-to-wall carpeting fastened to other building structures.

# Property We Do Not Cover Under Coverage

- Structures used in whole or in part for business purposes.
- 2. Any structure or other property covered under Coverage A Dwelling Protection.
- Construction materials and supplies at the address of the residence premises for use in connection with the dwelling.

- Land, no matter where located, or the replacement, rebuilding, restoration, stabilization or value of any such land.
- Satellite dish antennas and their systems, whether or not attached to building structures.

# Losses We Cover Under Coverages A and R.

We will cover sudden and accidental direct physical loss to property described in Coverage A — Dwelling Protection and Coverage B — Other Structures Protection except as limited or excluded in this policy.

#### Losses We Do Not Cover Under Coverages A and B:

We do not cover loss to the property described in Coverage A — Dwelling Protection or Coverage B — Other Structures Protection consisting of or caused by:

- Flood, including, but not limited to surface water, waves, tidal water or overflow of any body of water, or spray from any of these, whether or not driven by wind.
- 2. Water or any other substance that backs up through sewers or drains.
- Water or any other substance that overflows from a sump pump, sump pump well or other system designed for the removal of subsurface water which is drained from a foundation area of a structure.
- 4. Water or any other substance on or below the surface of the ground, regardless of its source. This includes water or any other substance which exerts pressure on, or flows, seeps or leaks through any part of the residence premises.

We do cover sudden and accidental direct physical loss caused by fire, explosion or theft resulting from items 1 through 4 listed above.

5. Earth movement of any type, including, but not limited to earthquake, volcanic eruption, lava flow, landslide, subsidence, mudflow, pressure, sinkhole, erosion, or the sinking, rising, shifting, creeping, expanding, bulging, cracking, settling or contracting of the earth. This exclusion applies whether or not the earth movement is combined with water.

We do cover sudden and accidental direct physical loss caused by fire, explosion, theft or breakage of glass or safety glazing materials resulting from earth movement.

 Enforcement of any building codes, ordinances or laws regulating the construction, reconstruction, maintenance, repair, placement or demolition of any building structure, other structure or land at the residence premises.

We do cover sudden and accidental direct physical loss caused by actions of civil authority to prevent the spread of fire.

- The failure by any insured person to take all reasonable steps to preserve property when the property is endangered by a cause of loss we cover.
- Any substantial change or increase in hazard, if changed or increased by any means within the control or knowledge of an insured person.
- Intentional or criminal acts of or at the direction of any insured person, if the loss that occurs:
  - a) may be reasonably expected to result from such acts; or
  - b) is the intended result of such acts.

This exclusion applies regardless of whether or not the **insured person** is actually charged with, or convicted of a crime.

10. Nuclear action, meaning nuclear reaction, discharge, radiation or radioactive

contamination or any consequence of any of these. Loss caused by nuclear action is not considered loss by fire, explosion or smoke.

We do cover sudden and accidental direct physical loss by fire resulting from nuclear action.

- 11. War or warlike acts, including but not limited to, insurrection, rebellion or revolution.
- Soil conditions, including, but not limited to corrosive action, chemicals, compounds, elements, suspensions, crystal formations or gels in the soil.

In addition, we do not cover loss consisting of or caused by any of the following:

- a) wear and tear, aging, marring, scratching, deterioration, inherent vice, or latent defect;
  - b) mechanical breakdown;
  - growth of trees, shrubs, plants or lawns whether or not such growth is above or below the surface of the ground;
  - d) rust or other corrosion, mold, wet or dry rot;
  - e) smog, smoke from the manufacturing of any controlled substance, agricultural smudging and industrial operations;
  - settling, cracking, shrinking, bulging or expansion of pavements, patios, foundations, walls, floors, roofs or ceilings;
  - g) insects, rodents, birds or domestic animals. We do cover the breakage of glass or safety glazing materials caused by birds; or
  - h) seizure by government authority.

If any of (a) through (g) cause the sudden and accidental escape of water or steam from a plumbing, heating or air conditioning system, household appliance or fire protective sprinkler system within your dwelling, we cover the direct physical damage caused by the water or steam. If loss to covered property is caused by water or steam not otherwise excluded, we will cover

the cost of tearing out and replacing any part of **your dwelling** necessary to repair the system or appliance. This does not include damage to the defective system or appliance from which the water escaped.

- 14. Freezing of plumbing, fire protective sprinkler systems, heating or air conditioning systems or household appliances, or discharge, leakage or overflow from within the systems or appliances caused by freezing, while the **building structure** is vacant, unoccupied or being constructed unless **you** have used reasonable care to:
  - a) maintain heat in the building structure; or
  - shut off the water supply and drain the system and appliances.
- 15. Freezing, thawing, pressure or weight of water or ice, whether driven by wind or not. This exclusion applies only to fences, pavements, patios, swimming pools, foundations, retaining walls, bulkheads, piers, wharves or docks.
- 16. Seepage, meaning continuous or repeated seepage or leakage over a period of weeks, months, or years, of water, steam or fuel:
  - from a plumbing, heating, air conditioning or automatic fire protection system or from within a domestic appliance; or
  - b) from, within or around any plumbing fixtures, including, but not limited to shower stalls, shower baths, tub installations, sinks or other fixtures designed for the use of water or steam.
- Theft from your residence premises while your dwelling is under construction, or of materials and supplies for use in construction, until your dwelling is completed and occupied.
- 18. Vandalism or Malicious Mischief if your dwelling is vacant or unoccupied for more than 30 consecutive days immediately prior to the vandalism or malicious mischief. A

- dwelling under construction is not considered vacant or unoccupied.
- Weather Conditions that contribute in any way with a cause of loss excluded in this section to produce a loss.
- 20. Planning, Construction or Maintenance, meaning faulty, inadequate or defective:
  - a) planning, zoning, development, surveying, siting;
  - design, specifications, workmanship, repair, construction, renovation, modeling, grading, compaction;
  - c) materials used in repair, construction, renovation or remodeling; or
  - d) maintenance

of property whether on or off the **residence premises** by any person or organization.

- 21. We do not cover loss to covered property described in Coverage A Dwelling Protection or Coverage B Other Structures Protection when:
  - a) there are two or more causes of loss to the covered property; and
  - b) the predominant cause(s) of loss is (are) excluded under Losses We Do Not Cover, items 1 through 20 above.

#### Coverage C Personal Property Protection

#### Property We Cover Under Coverage C:

1. Personal property owned or used by an insured person anywhere in the world. When personal property is located at a residence other than the residence premises, coverage is limited to 10% of Coverage C — Personal Property Protection. This limitation does not apply to personal property in a newly acquired principal residence for the 30 days immediately after you begin to move property there or to personal property in student dormitory, fraternity or sorority housing.

At your option, personal property owned by a guest or residence employee while the property is in a residence you are occupying.

#### Limitations On Certain Personal Property:

Limitations apply to the following groups of personal property. If personal property can reasonably be considered a part of two or more of the groups listed below, the lowest limit will apply. These limitations do not increase the amount of insurance under Coverage — Personal Property Protection. The total amount of coverage for each group in any one loss is as follows:

- \$ 200 Money, bullion, bank notes, coins and other numismatic property.
- 2. \$ 200 Property used or intended for use in a husiness while the property is away from the residence premises. This does not include electronic data processing equipment or the recording or storage media used with that equipment.
- 3. \$1,000— Property used or intended for use in a business, including property held as samples or for sale or delivery after sale, while the property is on the residence premises. This does not include electronic data processing equipment or the recording or storage media used with that equipment.
- 4. \$1,000 -- Trading cards, subject to a maximum amount of \$250 per card.
- 5. \$1,000 Accounts, bills, deeds, evidences of debt, letters of credit, notes other than bank notes, passports, securities, tickets, and stamps, including philatelic property.

- 6. \$1,000 Manuscripts, including documents stored on electronic media.
- 7. \$1,000 Watercraft, including their attached or unattached trailers, furnishings, equipment, parts and motors.
- 8. \$1,000 Trailers not used with watercraft.
- 9. \$1,000 Theft of jewelry, watches, precious and semi-precious stones, gold other than goldware, silver other than silverware, platinum and furs, including any item containing fur which represents its principal value.
- 10. \$1,000 Any motorized land vehicle parts, equipment or accessories not attached to or located in or upon any motorized land vehicle.
- 11. \$2.000 Theft of firearms.
- 12. \$2,500 Theft of silverware, pewterware and goldware.
- 13. \$5,000 Electronic data processing equipment and the recording or storage media used with that equipment whether or not the equipment is used in a business.

  Recording or storage media will be covered only up to:
  - a) the retail value of the media, if pre-programmed; or
  - the retail value of the media in blank or unexposed form, if blank or self-programmed.
- 14. \$10,000 Theft of rugs, including, but not limited to any handwoven silk or wool rug, carpet, tapestry, wall-hanging or other similar article whose principal value is determined by its color, design,

quality of wool or silk, quality of weaving, condition or age; subject to a maximum amount of \$2,500 per item.

#### Property We Do Not Cover Under Coverage C:

- Personal property specifically described and insured by this or any other insurance.
- 2. Animals.
- 3. Motorized land vehicles, including, but not limited to any land vehicle powered or assisted by a motor or engine. We do not cover any motorized land vehicle parts, equipment or accessories attached to or located in or upon any motorized land vehicle. We do cover motorized land vehicles designed for assisting the handicapped or used solely for the service of the insured premises and not licensed for use on public roads.
- Aircraft and aircraft parts. This does not include model or hobby craft not designed to carry people or cargo.
- 5. Property of roomers, boarders, tenants not related to an **insured person**.
- Property located away from the residence premises and rented or held for rental to others.
- 7. Any device, cellular communication system, radar signal reception system, accessory or antenna designed for reproducing, detecting, receiving, transmitting, recording or playing back data, sound or picture which may be powered by electricity from a motorized land vehicle or watercraft and while in or upon a motorized land vehicle or watercraft.
- 8. Satellite dish antennas and their systems.

Losses We Cover Under Coverage C: We will cover sudden and accidental direct physical loss to the property described in Coverage C — Personal Property Protection, except as limited or excluded in this policy, caused by:

- 1. Fire or Lightning.
- 2. Windstorm or Hail.

#### We do not cover:

- a) loss to covered property inside a building structure, caused by rain, snow, sleet, sand or dust unless the wind or hail first damages the roof or walls and the wind forces rain, snow, sleet, sand or dust through the damaged roof or wall;
- b) loss to watercraft and their trailers, furnishings, equipment and motors unless inside a fully enclosed building structure. However, we do cover canoes and rowboats on the residence premises.
- 3. Explosion.
- 4. Riot or Civil Commotion, including pillage and looting during, and at the site of, the riot or civil commotion.
- Aircraft, including self-propelled missiles and spacecraft.
- 6. Vehicles.
- 7. Smoke.

We do not cover loss caused by smoke from the manufacturing of controlled substances, agricultural smudging or industrial operations.

8. Vandalism and Malicious Mischief.

We do not cover vandalism or malicious mischief if your dwelling has been vacant or unoccupied for more than 30 consecutive days immediately prior to the vandalism or malicious

mischief. A dwelling under construction in not considered vacant or unoccupied.

9. Falling objects.

We do not cover loss to personal property inside a building structure unless the falling object first damages the exterior walls or roof of the building structure.

- 10. Weight of ice, snow or sleet which causes damage to personal property in a building structure, but only if the building structure is damaged due to the weight of ice, snow or sleet.
- Increase or decrease of artificially generated electrical current to electrical appliances, fixtures and wiring.
- 12. Bulging, burning, cracking or rupture of a steam or hot water heating system, an air conditioning system, an automatic fire protection system or an appliance for heating water.
- 13. Water or steam that escapes from a plumbing, heating or air conditioning system, an automatic fire protection system, or from a household appliance due to accidental discharge or overflow.

We do not cover loss to the system or appliance from which the water or steam escapes, or loss from water which backs up through sewers or drains or overflows from a sump pump, sump pump well or other system designed for the removal of subsurface water which is drained from a foundation area of a structure.

 Freezing of a plumbing, heating or air conditioning system or a household appliance.

We do not cover loss at the residence premises under perils (12), (13), and (14) caused by or resulting from freezing while the building structure is vacant, unoccupied

or under construction unless **you** have used reasonable care to:

- a) maintain heat in the **building structure**;
- shut off the water supply and drain the water from the systems and appliances.
- 15. Theft, or attempted theft, including disappearance of property from a known place when it is likely that a theft has occurred. Any theft must be promptly reported to the police.

#### We do not cover:

- a) theft or attempted theft committed by an insured person;
- theft in or from the residence premises while under construction or of materials and supplies for use in construction, until the dwelling is completed and occupied;
- theft of any property while at any other residence owned, rented to or occupied by an insured person unless the insured person is temporarily residing there;
- theft of trailers, campers, watercraft, including furnishings, equipment and outboard motors, away from the residence premises;
- e) theft from that part of the residence premises rented by you to other than an insured person.
- 16. Breakage of glass, meaning damage to covered personal property caused by breakage of glass constituting a part of any huilding structure on the residence premises. This does not include damage to the glass.
- Collapse of a building or any part of a building, but collapse does not include bulging, cracking, expansion, settling or shrinkage.

#### Losses We Do Not Cover Under Coverage C:

We do not cover loss to the property described in Coverage C — Personal Property Protection caused by or consisting of:

- Flood, including, but not limited to surface water, waves, tidal water or overflow of any body of water, or spray from any of these, whether or not driven by wind.
- 2. Water or any other substance that backs up through sewers or drains.
- Water or any other substance that overflows from a sump pump, sump pump well or other system designed for the removal of subsurface water which is drained from a foundation area of a structure.
- 4. Water or any other substance on or below the surface of the ground, regardless of its source. This includes water or any other substance which exerts pressure on, or flows, seeps or leaks through any part of the residence premises.

We do cover sudden and accidental direct physical loss caused by fire, explosion or theft resulting from items 1 through 4 listed above.

5. Earth movement of any type, including, but not limited to earthquake, volcanic eruption, lava flow, landslide, subsidence, mudflow, pressure, sinkhole, erosion, or the sinking, rising, shifting, creeping, expanding, bulging, cracking, settling or contracting of the earth. This exclusion applies whether or not the earth movement is combined with water.

We do cover sudden and accidental direct physical loss caused by fire, explosion, theft or breakage of glass or safety glazing materials resulting from earth movement.

Enforcement of any building codes, ordinances or laws regulating the construction, reconstruction, maintenance, repair, placement or demolition of any building structure or other structure at the residence premises.

We do cover sudden and accidental direct physical loss to covered property caused by actions of civil authority to prevent the spread of fire.

- 7. The failure by any **insured person** to take all reasonable steps to save and preserve property when the property is endangered by a cause of loss **we** cover.
- Any substantial change or increase in hazard, if changed or increased by any means within the control or knowledge of an insured person.
- Intentional or criminal acts of or at the direction of any insured person, if the loss that occurs:
  - a) may be reasonably expected to result from such acts; or
  - b) is the intended result of such acts.

This exclusion applies regardless of whether or not the **insured person** is actually charged with or convicted of a crime.

10. Nuclear action, meaning nuclear reaction, discharge, radiation or radioactive contamination, or any consequence of any of these. Loss caused by nuclear action is not considered loss by fire, explosion or smoke.

We do cover sudden and accidental direct physical loss by fire resulting from nuclear action.

- War or warlike acts, including, but not limited to insurrection, rebellion, revolution.
- Weather Conditions that contribute in any way with a cause of loss excluded in this section to produce a loss.

- Planning, Construction or Maintenance, meaning faulty, inadequate or defective:
  - a) planning, zoning, development, surveying, siting;
  - design, specifications, workmanship, repair, construction, renovation, remodeling, grading, compaction;
  - materials used in repair, construction, renovation or remodeling; or
  - d) maintenance

of property whether on or off the residence premises by any person or organization.

- 14. We do not cover loss to covered property described in Coverage C Personal Property Protection when:
  - a) there are two or more causes of loss to the covered property; and
  - the predominant cause(s) of loss is (are) excluded under Losses We Do Not Cover, items 1 through 13 above.

#### Additional Protection

- 1. Additional Living Expense
  - We will pay the reasonable increase in living expenses necessary to maintain your normal standard of living when a direct physical loss we cover makes your residence premises uninhabitable.

Payment for covered additional living expense will be limited to the least of the following;

- the time to repair or replace the property we cover, using due diligence and dispatch; or
- if you permanently relocate, the shortest time for your household to settle elsewhere;
- 3) 12 months.
- b) We will pay your lost fair rental income resulting from a covered loss, less charges and expenses which do not continue, when a loss we cover makes the part of the residence premises you

- rent to others, or hold for rental, uninhabitable. **We** will pay for lost fair rental income for the shortest time required to repair or replace the part rented or held for rental but not to exceed 12 months.
- c) We will pay the reasonable and necessary increase in living expenses and the lost fair rental income for up to two weeks should civil authorities prohibit the use of the residence premises due to a loss at a neighboring premises caused by a peril we insure against.

These periods of time are not limited by the termination of this policy.

We do not cover any lost income or expense due to the cancellation of a lease or agreement.

No deductible applies to this protection.

- 2. Credit Card, Bank Fund Transfer Card, Check Forgery and Counterfeit Money We will pay for loss:
  - a) that an insured person is legally required to pay for the unauthorized use of any credit card or bank fund transfer card issued to or registered in the name of an insured person;
  - caused by forgery or alteration of a check or negotiable instrument made or drawn upon an insured person's account;
  - c) to an insured person through acceptance in good faith of counterfeit United States or Canadian paper currency.

Our maximum limit of liability for any one loss is \$1,000. All loss due to forgery or unauthorized use by or involving any one person is considered one loss.

We do not cover:

- a) loss arising from any business of an insured person;
- b) loss caused by or at the direction of an insured person or any other person who has been entrusted with any credit card or bank fund transfer card;
- c) loss arising out of dishonesty of an insured person.

When loss is discovered, the **insured person** must give **us** immediate written notice. If the loss involves a credit card, charge plate or bank fund transfer card, the **insured person** must also give immediate written notice to the company or bank that issued the card or plate. Failure to comply with the terms and conditions of the card or plate voids this protection.

We will pay only for loss occurring during the policy period, including those losses discovered and reported to us within one year after the policy has terminated. We have the right to investigate and settle any claim or suit as we deem appropriate. Full payment of the amount of insurance for any one loss ends our obligation under each claim or suit arising from the loss.

We will defend any suit brought against an insured person for the enforcement of payment covered under paragraph 2(a) of this protection. The defense will be at our expense, with counsel of our choice.

We have the option to defend an insured person or the insured person's bank against a suit for the enforcement of payment covered under paragraph 2(b) of this protection. The defense will be at our expense, with counsel of our choice.

No deductible applies to this protection.

 Debris Removal
 We will pay reasonable expenses you incur to remove debris of covered property
 damaged by a loss we cover. If the loss to the covered property and the cost of debris removal are more than the limit of liability shown on the Policy Declarations for the covered property, we will pay up to an additional 5% of that limit for debris removal.

- 4. Emergency Removal Of Property
  We will pay for sudden and accidental direct
  physical loss to covered property from any
  cause while removed from a premises
  because of danger from a loss we cover.
  Protection is limited to a 30-day period from
  date of removal. This protection does not
  increase the limit of liability that applies to the
  covered property.
- Fire Department Charges
   We will pay up to \$500 for service charges
   made by fire departments called to protect
   your property from a loss we cover at the
   residence premises. No deductible applies
   to this protection.
- 6. Temporary Repairs After A Loss
  We will reimburse you up to \$5,000 for the reasonable and necessary cost you incur for temporary repairs to protect covered property from further imminent covered loss following a loss we cover. This coverage does not increase the limit of liability applying to the property being repaired.
- 7. Trees, Shrubs, Plants and Lawns
  We will pay up to an additional 5% of the
  limit of liability shown on the Policy
  Declarations under Coverage A Dwelling
  Protection for loss to trees, shrubs, plants
  and lawns at the address of the residence
  premises. We will not pay more than \$500
  for any one tree, shrub, or plant including
  expenses incurred for removing debris. This
  coverage applies only to direct physical loss
  caused by fire or lightning, explosion, riot or
  civil commotion, aircraft, vehicles not owned
  by an occupant of the residence premises,
  vandalism or malicious mischief, theft or

collapse of a building structure or any part of a building structure.

We will pay up to \$500 per occurrence for reasonable expenses you incur for the removal of debris of trees at the address of the residence premises for direct loss caused by windstorm, hall, or weight of ice, snow or sleet if:

- The fallen tree causes damage to property covered under the Dwelling Protection coverage; or
- b) The windstorm, hail or weight of ice, snow or sleet causes damage to property covered under the Dwelling Protection coverage and the Pennsylvania Governor declares the area in which the **residence premises** is located to be a disaster area due to such weather conditions.

We do not cover trees, shrubs, plants, or lawns grown for business purposes.

#### 8. Temperature Change

We will pay for loss to covered personal property in a building structure at the residence premises resulting from a change in temperature. The change in temperature must result from a covered loss to the building structure.

This coverage does not increase the limit of liability applying to the damaged property.

#### 9. Power Interruption

We will pay for loss to the contents of freezers and refrigerated units on the residence premises caused by the interruption of power which occurs off the residence premises. If a power interruption is known to an insured person, all reasonable means must be used to protect the contents of freezers and refrigerated units.

This coverage does not increase the limit of liability applying to the damaged property.

#### 10. Arson Reward

We will pay up to \$5,000 for information leading to an arson conviction in connection with a fire loss to property covered under Section I of this policy. The \$5,000 limit applies regardless of the number of persons providing information.

#### 11. Land

If a sudden and accidental direct physical loss results in both a covered loss to the dwelling, other than the breakage of glass or safety glazing material, and a loss of land stability, we will pay up to \$10,000 as an additional amount of insurance for repair costs associated with the land. This includes the costs required to replace, rebuild, stabilize or otherwise restore the land necessary to support that part of the dwelling sustaining the covered loss.

The Section I — Losses We Do Not Cover Under Coverages A and B reference to earth movement does not apply to the loss of land stability provided under this Additional Protection.

#### Section I Conditions

#### 1. Deductible

**We** will pay when a covered loss exceeds the deductible shown on the Policy Declarations. **We** will then pay only the excess amount, unless **we** have indicated otherwise in this policy.

- 2. Insurable Interest and Our Liability
  In the event of a covered loss, we will not pay
  for more than an insured person's insurable
  interest in the property covered, nor more
  than the amount of coverage afforded by this
  policy.
- 3. What You Must Do After A Loss
  In the event of a loss to any property that
  may be covered by this policy, you must:

- a) promptly give us or our agent notice.
   Report any theft to the police as soon as possible. If the loss involves a credit card, charge plate or bank fund transfer card, give written notice to the company or bank that issued the card or plate.
- b) protect the property from further loss.
   Make any reasonable repairs necessary to protect it. Keep an accurate record of any repair expenses.
- separate damaged from undamaged personal property. Give us a detailed list of the damaged, destroyed or stolen property, showing the quantity, cost, actual cash value and the amount of loss claimed.
- d) give us all accounting records, bills, invoices and other vouchers, or certified copies, which we may reasonably request to examine and permit us to make copies.
- e) produce receipts for any increased costs to maintain your standard of living while you reside elsewhere, and records supporting any claim for loss of rental income.
- f) as often as we reasonably require:
  - 1) show us the damaged property.
  - 2) at our request, submit to examinations under oath, separately and apart from any other person defined as you or insured person and sign a transcript of the same.
  - produce representatives, employees, members of the insured's household or others to the extent it is within the insured person's power to do so; and
- g) within 60 days after the loss, give us a signed, sworn proof of the loss. This statement must include the following information:
  - the date, time, location and cause of loss;
  - the interest insured persons and others have in the property, including any encumbrances;

- the actual cash value and amount of loss for each item damaged, destroyed or stolen;
- any other insurance that may cover the loss:
- any changes in title, use, occupancy or possession of the property that have occurred during the policy period;
- at our request, the specifications of any damaged building structure or other structure;
- 7) evidence supporting any claim under the Credit Card, Bank Fund Transfer Card, Check Forgery and Counterfeit Money protection. State the cause and amount of loss.

#### 4. Our Settlement Options

In the event of a covered loss, we have the option to:

- a) repair, rebuild or replace all or any part of the damaged, destroyed or stolen property with property of like kind and quality within a reasonable time; or
- b) pay for all or any part of the damaged, destroyed or stolen property as described in Condition 5 'How We Pay For A Loss.'

Within 30 days after we receive your signed, sworn proof of loss we will notify you of the option or options we intend to exercise.

# How We Pay For A Loss Under Coverage A — Dwelling Protection, Coverage B — Other Structures Protection and Coverage C — Personal Property

**Protection**, payment for covered loss will be by one or more of the following methods:

a) Special Payment. At our option, we may make payment for a covered loss before you repair, rebuild or replace the damaged, destroyed or stolen property if:

> the whole amount of loss for property covered under Coverage A

- Dwelling Protection and Coverage B Other Structures Protection, without deduction for depreciation, is less than \$2,500 and if the property is not excluded from the Building Structure Reimbursement provision, or;
- 2) the whole amount of loss for property covered under Coverage C—Personal Property Protection without deduction for depreciation, is less than \$2,500 and if your Policy Declarations shows that the Personal Property Reimbursement provision applies, and the property is not excluded from the Personal Property Reimbursement provision.
- b) Actual Cash Value. If you do not repair or replace the damaged, destroyed or stolen property, payment will be on an actual cash value basis. This means there may be a deduction for depreciation. Payment will not exceed the limit of liability shown on the Policy Declarations for the coverage that applies to the damaged, destroyed or stolen property, regardless of the number of items involved in the loss.

You may make claim for additional payment as described in paragraph c, and paragraph d if applicable, if you repair or replace the damaged, destroyed or stolen covered property within 180 days of the actual cash value payment.

c) Building Structure Reimbursement.
Under Coverage A — Dwelling
Protection and Coverage B — Other
Structures Protection, we will make
additional payment to reimburse you for
cost in excess of actual cash value if you
repair, rebuild or replace damaged,
destroyed or stolen covered property
within 180 days of the actual cash value

payment. This additional payment includes the reasonable and necessary expense for treatment or removal and disposal of contaminants, toxins or pollutants as required to complete repair or replacement of that part of a building structure damaged by a covered loss.

Building Structure Reimbursement will not exceed the smallest of the following amounts:

- the replacement cost of the part(s) of the building structure(s) for equivalent construction for similar use on the same premises;
- 2) the amount actually and necessarily spent to repair or replace the damaged building structure(s) with equivalent construction for similar use on the same residence premises: or
- 3) the limit of liability applicable to the building structure(s) as shown on the Policy Declarations for Coverage A Dwelling Protection or Coverage B Other Structures Protection, regardless of the number of building structures and structures other then building structures involved in the loss.

If you replace the damaged building structure(s) at an address other than shown on the Policy Declarations through construction of a new structure or purchase of an existing structure, such replacement will not increase the amount payable under building structure Reimbursement described above. The amount payable under building structure Reimbursement described above does not include the value of any land associated with the replacement structure(s).

Building Structure Reimbursement payment will be limited to the difference

between any actual cash value payment made for the covered loss to building structures and the smallest of 1), 2) or 3) above.

Building Structure Reimbursement will not apply to:

- property covered under Coverage C
   Personal Property Protection;
- property covered under Coverage B
   Other Structures Protection that is not a building structure;
- wall-to-wall carpeting, fences, awnings and outdoor antennas whether or not fastened to a building structure; or
- 4) land.

Payment under "a", "b", or "c" above will not include any increased cost due to the enforcement of building codes, ordinances or laws regulating the construction, reconstruction, maintenance, repair, relocation or demolition of building structures or other structures.

d) Personal Property Reimbursement. When the Policy Declarations shows that the Personal Property Reimbursement provision applies under Coverage C— Personal Property Protection, we will make additional payment to reimburse you for cost in excess of actual cash value if you repair, rebuild or replace damaged, destroyed or stolen covered personal property or wall-to-wall carpeting within 180 days of the actual cash value payment.

Personal Property Reimbursement payment will not exceed the smallest of the following amounts:

 the amount actually and necessarily spent to repair or replace the property with similar property of like kind and quality;

- 2) the cost of repair or restoration; or
- 3) the limit of liability shown on the Policy Declarations for Coverage C — Personal Property Protection, or any special limit of liability described in the policy, regardless of the number of items of personal property involved in the loss.

Personal Property Reimbursement will be limited to the difference between any actual cash value payment made for the covered loss to personal property and the smallest of 1), 2) or 3) above.

Personal Property Reimbursement will not apply to:

- property insured under Coverage A
   — Dwelling Protection and
   Coverage B Other Structures
   Protection, except wall—to-wall carpeting;
- antiques, fine arts, paintings, statuary and similar articles which, by their inherent nature, cannot be replaced;
- articles whose age or history contribute substantially to their value. This includes but is not limited to memorabilia, souvenirs and collector's items; or
- property that was obsolete or unusable for the originally intended purpose because of age or condition prior to the loss.

#### 6. Our Settlement Of Loss

We will settle any covered loss with you unless another payee is named in the policy. We will settle within 60 days after the amount of loss is finally determined. This amount may be determined by an agreement between you and us, an appraisal award or a court judgment.

#### 7. Appraisal

If you and we fail to agree on the amount of loss, either party may make written demand for an appraisal. Upon such demand, each party must select a competent and impartial appraiser and notify the other of the appraiser's identity within 20 days after the demand is received. The appraisers will select a competent and impartial umpire. If the appraisers are unable to agree upon an umpire within 15 days, you or we can ask a judge of a court of record in the state where the residence premises is located to select an umpire.

The appraisers shall then determine the amount of loss, stating separately the actual cash value and the amount of loss to each item. If the appraisers submit a written report of an agreement to you and to us the amount agreed upon shall be the amount of loss. If they cannot agree, they will submit their differences to the umpire. A written award agreed upon by any two will determine the amount of loss.

Each party will pay the appraiser it chooses, and equally bear expenses for the umpire and all other appraisal expenses.

#### 8. Abandoned Property

We are not obligated to accept any property or responsibility for any property abandoned by an insured person.

#### 9. Permission Granted To You

- a) The residence premises may be vacant or unoccupied for any length of time, except where a time limit is indicated in this policy for specific perils. A building structure under construction is not considered vacant.
- You may make alterations, additions or repairs, and you may complete structures under construction.

#### 10. Our Right To Recover Payment

When we pay for any loss, an insured person's right to recover from anyone else becomes ours up to the amount we have paid. An insured person must protect these rights and help us enforce them. You may waive your rights to recover against another person for loss involving the property covered by this policy. This waiver must be in writing prior to the date of loss.

#### 11. Our Rights To Obtain Salvage

We have the option to take all or any part of the damaged or destroyed covered property upon replacement by us or payment of the agreed or appraised value.

We will notify you of our intent to exercise this option within 30 days after we receive your signed, sworn proof of loss.

When we settle any loss caused by theft or disappearance, we have the right to obtain all or part of any property which may be recovered. An insured person must protect this right and inform us of any property recovered. We will inform you of our intent to exercise this right within 10 days of your notice of recovery to us.

#### 12. Suit Against Us

No suit or action may be brought against us unless there has been full compliance with all policy terms. Any suit or action must be brought within one year after the inception of loss or damage.

#### 13. Loss To A Pair Or Set

If there is a covered loss to a pair or set, we may:

- repair or replace any part of the pair or set to restore it to its actual cash value before the loss; or
- b) pay the difference between the actual cash value of the pair or set before and after the loss.

#### 14. Glass Replacement

Payment for loss to covered glass includes the cost of using safety glazing materials when required by law.

#### 15. No Benefit To Bailee

This insurance will not benefit any person or organization who may be caring for or handling your property for a fee.

#### 16. Other insurance

If both this insurance and other insurance apply to a loss, we will pay the proportionate amount that this insurance bears to the total amount of all applicable insurance. However, in the event of a loss by theft, this insurance shall be excess over any other insurance that covers loss by theft.

#### 17. Property Insurance Adjustment

When the Policy Declarations indicates that the Property Insurance Adjustment condition applies:

The limit of liability shown on the Policy Declarations for **Coverage A**—**Dwelling Protection** will be revised at each policy anniversary to reflect the rate of change in the Index identified on the Policy Declarations.

The limit of liability for Coverage A—

Dwelling Protection for the succeeding premium period will be determined by changing the existing limit in proportion to the change in the Index between the time the existing limit was established and the time the change is made. The resulting amount will be rounded to the nearest \$1,000.

Adjustment in the limit of liability for Coverage A — Dwelling Protection will result in an adjustment in the limit of liability for Coverage B — Other Structures Protection and Coverage C — Personal Property Protection in accordance with the Allstate manual of Rules and Rates.

We will not reduce the limit of liability shown on the Policy Declarations without your consent.

Any adjustment in premium resulting from the application of this condition will be made based on premium rates in use by **Alistate** at the time a change in limits is made.

Allstate has the right to change to another cost index or to withdraw this condition as of a policy anniversary date by giving you at least 30 days notice. This applies only if the change or withdrawal applies to all similar policies issued by Allstate in your state.

#### 18. Mortgagee

A covered loss will be payable to the mortgagees named on the Policy Declarations, to the extent of their interest and in the order of precedence. All provisions of **Section I** of this policy apply to these mortgagees.

#### We will:

- a) protect the mortgagee's interest in a covered building structure in the event of an increase in hazard, intentional or criminal acts of, or directed by, an insured person, failure by any insured person to take all reasonable steps to save and preserve property after a loss, a change in ownership, or foreclosure if the mortgagee has no knowledge of these conditions; and
- b) give the mortgagee at least 10 days notice if we cancel this policy.

#### The mortgagee will:

- furnish proof of loss within 60 days after notice of the loss if an insured person fails to do so;
- b) pay upon demand any premium due if an insured person fails to do so;
- notify us in writing of any change of ownership or occupancy or any increase in hazard of which the mortgagee has knowledge;

- d) give us the mortgagee's right of recovery against any party liable for loss;
   and
- after a loss, and at our option, permit us to satisfy the mortgage requirements and receive full transfer of the mortgage.

This mortgagee interest provision shall apply to any trustee or loss payee or other secured party.

#### Section II — Family Liability and Guest Medical Protection

#### Coverage X Family Liability Protection

#### Losses We Cover Under Coverage X:

Subject to the terms, conditions and limitations of this policy, Allstate will pay damages which an insured person becomes legally obligated to pay because of bodily injury or property damage arising from an occurrence to which this policy applies, and is covered by this part of the policy.

We may investigate or settle any claim or suit for covered damages against an insured person. If an insured person is sued for these damages, we will provide a defense with counsel of our choice, even if the allegations are groundless, false or fraudulent. We are not obligated to pay any claim or judgment after we have exhausted our limit of liability.

#### Losses We Do Not Cover Under Coverage X:

- We do not cover any bodily injury or property damage intended by, or which may reasonably be expected to result from the intentional or criminal acts or omissions of, any insured person. This exclusion applies even if:
  - a) such insured person lacks the mental capacity to govern his or her conduct;

- such bodily injury or property damage is of a different kind or degree than that intended or reasonably expected; or
- such bodily injury or property damage is sustained by a different person than intended or reasonably expected.

This exclusion applies regardless of whether or not such **insured person** is actually charged with, or convicted of a crime.

- We do not cover bodily injury to an insured person or property damage to property owned by an insured person whenever any benefit of this coverage would accrue directly or indirectly to an insured person.
- We do not cover bodily injury to any person eligible to receive benefits required to be provided or voluntarily provided by an insured person under any workers' compensation, non-occupational disability or occupational disease law.
- We do not cover bodily injury or property damage arising out of the ownership, maintenance, use, occupancy, renting, loaning, entrusting, loading or unloading of aircraft.
- 5. We do not cover bodily injury or property damage arising out of the ownership, maintenance, use, occupancy, renting, loaning, entrusting, loading or unloading of any motor vehicle or trailer. However, this exclusion does not apply to:
  - a) a motor vehicle in dead storage or used exclusively on an insured premises;
  - any motor vehicle designed principally for recreational use off public roads, unless that vehicle is owned by an insured person and is being used away from an insured premises;
  - c) a motorized wheel chair:
  - a vehicle used to service an insured premises which is not designed for use on public roads and not subject to motor vehicle registration;

- e) a golf cart owned by an insured person when used for golfing purposes;
- a trailer of the boat, camper, home or utility type unless it is being towed or carried by a motorized land vehicle;
- g) lawn and garden implements under 40 horsepower;
- h) bodily injury to a residence employee.
- 6. We do not cover hodily injury or property damage arising out of the ownership, maintenance, use, occupancy, renting, loaning, entrusting, loading or unloading of watercraft away from an insured premises if the watercraft:
  - a) has inboard or inboard-outboard motor power of more than 50 horsepower;
  - b) is a sailing vessel 26 feet or more in length;
  - is powered by one or more outboard motors with more than 25 total horsepower;
  - d) is designated as an airboat, air cushion, or similar type of watercraft; or
  - e) is a personal watercraft, meaning a craft propelled by a water jet pump engine and designed to be operated by a person or persons sitting, standing or kneeling on the craft.

This exclusion does not apply to bodily injury to a residence employee.

- 7. We do not cover bodily injury or property damage arising out of:
  - a) the negligent supervision by an **insured person** of any person; or
  - b) any liability statutorily imposed on any insured person

arising from the ownership, maintenance, use, occupancy, renting, loaning, entrusting, loading or unloading of any aircraft, watercraft, motor vehicle or trailer which is not covered under **Section II** of this policy.

- We do not cover any bodily injury or property damage arising out of, consisting of or caused by the ingestion, inhalation or absorption of lead in any form.
- We do not cover any bodily injury or property damage arising out of, consisting of or caused by the discharge, dispersal, release or escape of asbestos and radon gas.

We do cover bodily injury which results from such discharge if the discharge is sudden and accidental.

 We do not cover any bodily injury or property damage arising out of, consisting of or caused by the discharge, dispersal, release or escape of oil from storage tank(s) located at the address stated on the Policy Declarations.

We do cover bodily injury and property damage which results from such discharge if the discharge is sudden and accidental.

11. We do not cover any bodily injury or property damage arising out of any liability statutorily imposed upon any insured person in any manner consisting of or caused by the discharge, dispersal, release or escape of lead, asbestos, radon gas or oil from storage tank(s) located at the address stated on the Policy Declarations.

This exclusion does not apply to **bodily** injury or property damage losses otherwise covered in this policy.

- We do not cover badily injury or property damage arising out of the rendering of, or failure to render, professional services by an insured person.
- We do not cover bodily injury or property damage arising out of the past or present business activities of an insured person.

We do cover the occasional or part-time business activities of an insured person who is a student under 21 years of age.

- 14. We do not cover bodily injury or property damage arising out of any premises, other than an insured premises, owned, rented or controlled by an insured person. This exclusion does not apply to bodily injury to a residence employee.
- 15. We do not cover property damage to property rented to, occupied or used by, or in the care of, an insured person. This exclusion does not apply if the property damage is caused by fire, explosion or smoke.
- We do not cover any liability an insured person assumes arising out of any contract or agreement.
- We do not cover bodily injury or property damage caused by war or warlike acts, including, but not limited to insurrection, rebellion or revolution.

#### Coverage Y Guest Medical Protection

#### Losses We Cover Under Coverage Y:

Alistate will pay the reasonable expenses incurred for necessary medical, surgical, x-ray and dental services; ambulance, hospital, licensed nursing and funeral services; and prosthetic devices, eye glasses, hearing aids, and pharmaceuticals. These expenses, except for funeral services, must be incurred and the services performed within three years from the date of an occurrence causing hodily injury to which this policy applies, and is covered by this part of the policy.

Each person who sustains **bodily injury** is entitled to this protection when that person is:

- 1. on the **insured premises** with the permission of an **insured person**; or
- 2. off the insured premises, if the bodily injury:
  - anises out of a condition on the insured premises or immediately adjoining ways;
  - b) is caused by the activities of an insured person or a residence employee;
  - is caused by an animal owned by or in the care of an insured person; or
  - d) is sustained by a residence employee.

#### Losses We Do Not Cover Under Coverage Y:

- We do not cover any bodily injury intended by, or which may reasonably be expected to result from the intentional or criminal acts or omissions of, any insured person. This exclusion applies even if:
  - a) such insured person lacks the mental capacity to govern his or her conduct;
  - such bodily injury is of a different kind or degree than intended or reasonably expected; or
  - such **bodily injury** is sustained by a different person than intended or reasonably expected.

This exclusion applies regardless of whether or not such **insured person** is actually charged with, or convicted of a crime.

- We do not cover bodily injury to any insured person or regular resident of the insured premises. However, this exclusion does not apply to a residence employee.
- 3. We do not cover **bodily injury** to any person eligible to receive any benefits voluntarily provided, or required to be provided, under any workers' compensation, non-occupational disability or occupational disease law.
- 4. We do not cover **bodily injury** arising out of the ownership, maintenance, use,

occupancy, renting, loaning, entrusting, loading or unloading of aircraft.

- We do not cover bodily injury arising out of the ownership, maintenance, use, occupancy, renting, loaning, entrusting, loading or unloading of any motor vehicle or trailer. However, this exclusion does not apply to:
  - a) a motor vehicle in dead storage or used exclusively on an insured premises;
  - any motor vehicle designed principally for recreational use off public roads, unless that vehicle is owned by an insured person and is being used away from an insured premises;
  - c) a motorized wheel chair;
  - a vehicle used to service an insured premises which is not designed for use on public roads and not subject to motor vehicle registration;
  - e) a golf cart owned by an insured person when used for golfing purposes;
  - f) a trailer of the boat, camper, home or utility type unless it is being towed or carried by a motorized land vehicle;
  - g) lawn or garden implements under 40 horsepower;
  - h) bodily injury to a residence employee.
- 6. We do not cover bodily injury arising out of the ownership, maintenance, use, occupancy, renting, loaning, entrusting, loading or unloading of watercraft away from an insured premises if the watercraft:
  - a) has inboard or inboard-outboard motor power of more than 50 horsepower;
  - b) is a sailing vessel 26 feet or more in length;
  - is powered by one or more outboard motors with more than 25 total horsepower;
  - d) is designated as an airboat, air cushion, or similar type of watercraft; or
  - e) is a personal watercraft, meaning a craft propelled by a water jet pump engine

and designed to be operated by a person or persons sitting, standing or kneeling on the craft.

This exclusion does not apply to **bodily** injury to a residence employee.

- 7. We do not cover bodily injury arising out of:
  - a) the negligent supervision by any insured person of any person; or
  - b) any liability statutorily imposed on any insured person

arising from the ownership, maintenance, use, occupancy, renting, loaning, entrusting, loading or unloading of any aircraft, watercraft, motorized land vehicle or trailer which is not covered under **Section II** of this policy.

- We do not cover any bodily injury arising out of, consisting of or caused by the ingestion, inhalation or absorption of lead in any form.
- We do not cover any bodily injury arising out of, consisting of or caused by the discharge, dispersal, release or escape of asbestos and radon gas.

We do cover bodily injury which results from such discharge if the discharge is sudden and accidental.

10. We do not cover any bodily injury arising out of, consisting of or caused by the discharge, dispersal, release or escape of oil from storage tank(s) located at the address stated on the Policy Declarations.

We do cover bodily injury which results from such discharge if the discharge is sudden and accidental.

 We do not cover bodily injury arising out of the rendering of, or failure to render professional services by, an insured person.

- We do not cover bodily injury arising out of the past or present business activities of an insured person.
  - We do cover the occasional or part-time business activities of an insured person who is a student under 21 years of age.
- We do not cover bodily injury to any person on the insured premises because of a business activity or professional service conducted there.
- 14. We do not cover bodily injury arising out of any premises, other than an insured premises, owned, rented or controlled by an insured person. This exclusion does not apply to bodily injury to a residence employee.
- We do not cover bodily injury caused by war or warlike acts, including, but not limited to insurrection, rebellion, or revolution.

#### Additional Protection

We will pay, in addition to the limits of liability:

1. Claim Expenses

We will pay:

- a) all costs we incur in the settlement of any claim or the defense of any suit against an insured person;
- b) interest accruing on damages awarded until such time as we have paid, formally offered, or deposited in court the amount for which we are liable under this policy; interest will be paid only on damages which do not exceed our limits of liability;
- premiums on bonds required in any suit we defend; we will not pay bond premiums in an amount that is more than our limit of liability; we have no obligation to apply for or furnish bonds;
- d) up to \$150 per day for loss of wages and salary, when we ask you to attend trials and hearings;

- e) any other reasonable expenses incurred by an **insured person** at our request.
- 2. Emergency First Aid

We will pay reasonable expenses incurred by an insured person for first aid to other persons at the time of an accident involving bodily injury covered under this policy.

Damage To Property Of Others
 At your request, we will pay up to \$500 each time an insured person causes property damage to someone else's property. At our option, we will pay the cost to either repair or replace the property damaged by an insured person, without deduction for depreciation.

We will not pay for property damage:

- a) to property covered under Section I of this policy;
- to property intentionally damaged by an insured person who has attained the age of 13:
- to property owned by or rented to an insured person, any tenant of an insured person, or any resident in your household; or
- d) arising out of:
  - 1) past or present business activities;
  - any act or omission in connection with a premises, other than an insured premises, owned, rented or controlled by an insured person; or
  - the ownership or use of a motorized land vehicle, trailer, aircraft or watercraft.

#### Section II Conditions

- What You Must Do After An Accidental Loss
  In the event of bodily injury or property
  damage, you must do the following:
  - a) Promptly notify us or our agent stating:
    - 1) your name and policy number;
    - 2) the date, the place and the circumstances of the loss;

- 3) the name and address of anyone who might have a claim against an insured person;
- the names and addresses of any witnesses.
- b) Promptly send us any legal papers relating to the accident.
- c) At our request, an insured person will:
  - cooperate with us and assist us in any matter concerning a claim or suit:
  - help us enforce any right of recovery against any person or organization who may be liable to an insured person;
  - 3) attend any hearing or trial.
- d) Under the Damage To Property Of Others protection, give us a sworn statement of the loss. This must be made within 60 days after the date of loss. Also, an insured person must be prepared to show us any damaged property under that person's control.

Any insured person will not voluntarily pay any money, assume any obligations or incur any expense, other than for first aid to others at the time of the loss as provided for in this policy.

- What An Injured Person Must Do —
   Coverage Y Guest Medical Protection
   If someone is injured, that person, or
   someone acting for that person, must do the
   following:
  - a) Promptly give us written proof of the loss. If we request, this must be done under oath.
  - Give us written authorization to obtain copies of all medical records and reports.
  - Permit doctors we select to examine the injured person as often as we may reasonably require.

- Our Payment Of Loss Coverage Y —
  Guest Medical Protection
  We may pay the injured person or the
  provider of the medical services. Payment
  under this coverage is not an admission of
  liability by us or an insured person.
- 4. Our Limits Of Liability
  Regardless of the number of insured
  persons, injured persons, claims, claimants
  or policies involved, our total liability under
  Coverage X Family Liability Protection
  for damages resulting from one occurrence
  will not exceed the limit shown on the Policy
  Declarations. All bodily injury and property
  damage resulting from continuous or
  repeated exposure to the same general
  conditions is considered the result of one
  occurrence.

Our total liability under Coverage Y — Guest Medical Protection for all medical expenses payable for bodily injury, to any one person, shall not exceed the "each person" limit shown on the Policy Declarations.

- Bankruptcy
   We are not relieved of any obligation under this policy because of the bankruptcy or insolvency of an insured person.
- 6. Our Rights To Recover Payment Coverage X — Family Liability Protection When we pay any loss, an insured person's right to recover from anyone else becomes ours up to the amount we have paid. An insured person must protect these rights and help us enforce them.
- 7. Suit Against Us
  - No suit or action can be brought against us unless there has been full compliance with all the terms of this policy.
  - b) No suit or action can be brought against us under Coverage X — Family Liability Protection until the obligation of an insured person to pay is finally determined either by judgment against

the insured person after actual trial, or by written agreement of the insured person, injured person, and us.

 No one shall have any right to make us a party to a suit to determine the liability of an insured person.

# 8. Other Insurance — Coverage X — Family Liability Protection

This insurance is excess over any other valid and collectible insurance except insurance that is written specifically as excess over the limits of liability that apply to this policy.

#### Selection III - Optional Protection

#### Optional Coverages You May Buy

The following Optional Coverages may supplement coverages found in **Section I** or **Section II** and apply only when they are indicated on the Policy Declarations. The provisions of this policy apply to each Optional Coverage in this section unless modified by the terms of the specific Optional Coverage.

#### Coverage BC Building Codes

We will pay up to 10% of the amount of insurance on the Policy Declarations under Coverage A — Dwelling Protection to comply with local building codes after covered loss to dwelling or when repair or replacement results in increased cost due to the enforcement of any building codes, ordinances or laws regulating the construction, reconstruction, maintenance, repair or demolition of the dwelling.

#### 2. Coverage BP

Increased Coverage On Business Property
The \$1,000 limitation on business property
located on the residence premises, under
Coverage C — Personal Property
Protection, is increased to the amount
shown on the Policy Declarations. This
increased coverage includes property held as
samples or for sale or delivery after sale,

while the property is on the **residence** premises.

# 3. Coverage DP Increased Coverage On Electronic Data Processing Equipment

The \$5,000 limitation on electronic data processing equipment under Coverage C—Personal Property Protection, and the recording or storage media used with that equipment, is increased to the amount shown on the Policy Declarations.

# 4. Coverage F Fire Department Charges

The \$500 limit applying to the fire department service charges under **Additional Protection** is increased to the amount shown on the Policy Declarations.

#### 5. Coverage G Loss Assessments

If your residence premises includes a building structure which is constructed in common with one or more similar buildings, and you are a member of, and subject to the rules of, an association governing the areas held in common by all building owners as members of the association, the insured premises means the building structure occupied exclusively by your household as a private residence, including the grounds, related structures and private approaches to them

We will pay your share of any special assessments charged against all building owners by the association up to the limit of liability shown on the Policy Declarations, when the assessment is made as a result of:

- a) sudden and accidental direct physical loss to the property held in common by all building owners caused by a loss we cover under Section I of this policy; or
- b) **bodily injury** or **property damage** covered under **Section II** of this policy.

Any reduction or elimination of payments for losses because of any deductible applying to the insurance coverage of the association of building owners collectively is not covered under this protection.

Alistate will pay only when the assessment levied against the insured person, as a result of any one loss, for bodily injury or property damage exceeds \$250 and then only for the amount of such excess. This coverage is not subject to any deductible applying to Section 1 of this policy.

In the event of an assessment, this coverage is subject to all the exclusions applicable to Sections I and II of this policy and the Section I and II Conditions, except as otherwise noted.

This coverage is excess over any insurance collectible under any policy or policies covering the association of building owners.

- 6. Coverage J
  Extended Coverage On Jewelry, Watches
  and Furs
  - Coverage C—Personal Property Protection is extended to pay for sudden and accidental direct physical loss to the following property, subject to the provisions in this coverage:
  - a) jewelry, watches, gems, precious and semi-precious stones, gold, platinum;
     and
  - furs, including any item containing fur which represents its principal value.

The total amount of coverage and per item limit is shown on the Policy Declarations. This amount is not in addition to the amount of insurance applying to Coverage C—Personal Property Protection. However, in no event will coverage be less than would have applied in the absence of Coverage J.

We do not cover loss caused by or consisting of:

- a) intentional or criminal acts of or at the direction of any insured person, if the loss that occurs:
  - 1) may be reasonably expected to result from such acts; or
  - 2) is the intended result of such acts.
- b) wear and tear, gradual deterioration, inherent vice, insects or vermin;
- c) nuclear action, meaning nuclear reaction, discharge, radiation or radioactive contamination or any consequence of any of these. Loss caused by nuclear action is not considered a loss by fire, explosion or smoke.

We do cover sudden and accidental direct physical loss by fire resulting from nuclear action.

- d) war or warlike acts, including, but not limited to: insurrection, rebellion or revolution.
- e) failure by any insured person to take all reasonable steps to preserve property during and after a loss or when the property is endangered by a cause of loss we cover.

Any deductible shown on the Policy
Declarations applicable to **Coverage C**— **Personal Property Protection**, also applies to a loss under this coverage.

## 7. Coverage ₭ Incidental Office, Private School Or Studio

a) The \$200 and \$1,000 limits applying to property used or intended for use in a business under Coverage C—

Personal Property Protection do not apply to equipment, supplies and furnishings used in a described office, private school or studio at your residence premises. This does not include electronic data processing equipment or the recording or storage media used with that equipment.

The Coverage K limits are shown on the Policy Declarations. The first limit applies to property on the residence premises. The second limit applies to property while away from the residence premises. These limits are not in addition to Coverage C—Personal Property Protection, Limitations On Certain Personal Property on property used or intended for use in a business. The increased coverage does not include property held for sample, sale or delivery after sale.

b) Coverage X — Family Liability Protection and Coverage Y — Guest Medical Protection are extended to cover a described office, private school or studio occupied by an insured person. The occupancy of the described property shall not be considered a business.

We do not cover bodily injury to:

- a) any employee other than a residence employee; or
- any person arising out of corporal punishment administered by or at the direction of an insured person.
- Coverage LR
  Lock Replacement
  Coverage A Dwelling Protection is
  extended to include reasonable expenses you incur to replace or re-key exterior door locks at the residence premises with locks or cylinders of like kind and quality. Coverage is provided when a key to a lock is stolen as part of a covered theft loss. The limit of liability under this coverage following any one theft loss is \$250.
- Coverage M
   Increased Coverage On Money
   The \$200 limitation on money, bullion, bank notes, coins and other numismatic property under Coverage C Personal Property

**Protection** is increased to the amount shown on the Policy Declarations.

10. Coverage P
Business Pursuits
Coverage X — Family Liability Protection
and Coverage Y — Guest Medical
Protection are extended to cover specified
business pursuits of an insured person.

We do not cover:

- a) bodily injury or property damage

   arising out of the business pursuits of an insured person when the business is owned or financially controlled by the insured person. This also means a partnership or joint venture of which an insured person is a partner or member;
- b) bodily injury or property damage arising out of the rendering or failure to render a professional service of any nature, other than teaching;
- bodily injury to a fellow employee of an insured person arising out of and in the course of employment;
- d) bodily injury or property damage when an insured person is a member of a teaching staff or faculty of any school or college and the bodily injury or property damage arises out of the maintenance or use of saddle animals, vehicles used with saddle animals, motorized land vehicles, aircraft or watercraft when owned, hired or operated by an insured person or used for the purpose of instruction; or
- e) bodily injury to any person arising out of corporal punishment administered by or at the direction of an insured person when an insured person is a member of the teaching staff or faculty of any school of instruction.
- 11. Coverage S
  Increased Coverage On Securities
  The \$1,000 limitation on accounts, bills, deeds, evidences of debt, letters of credit, notes other than bank notes, passports,

securities, tickets, or stamps, including philatelic property, covered under **Coverage C** — **Personal Property Protection**, is increased to the amount shown on the Policy Declarations.

12. Coverage SD
Satellite Dish Antennas
Coverage C — Personal Property Protection
is extended to pay for sudden and accidental
direct physical loss to satellite dish antennas
and their systems on your residence
premises, subject to the provisions of
Coverage C — Personal Property
Protection.

The amount of coverage is shown on the Policy Declarations.

13. Coverage SE

Portable Cellular Communication Systems
Coverage C — Personal Property Protection
is extended to portable cellular

communication systems in or upon a motorized land vehicle or watercraft. This coverage applies only to portable systems that can be powered by electricity from a motorized land vehicle or watercraft. Coverage applies whether or not the portable cellular communication system is used in a business.

The amount of coverage is shown on the Policy Declarations.

14. Coverage ST
Increased Coverage On Theft of Silverware
The \$2,500 limitation on theft of silverware,
pewterware and goldware under is increased
to the amount shown on the Policy
Declarations.

IN WITNESS WHEREOF, Allstate has caused this policy to be signed by its Secretary and its President at Northbrook, Illinois, and, if required by state law, this policy shall not be binding unless countersigned on the Policy Declarations by an authorized agent of Allstate.

Secretary

President,
Personal Property & Casualty

#### **Alistate Insurance Company**

# **Policy Endorsement**

This Endorsement Changes Your Policy—Keep It With Your Policy

#### Amendment of Policy Provisions – AP4664-1

- I. The General section is amended as follows:
  - A. Under the provision titled Cancellation, the following is added:

Any unearned premium amounts under \$2.00 will be refunded only upon your request.

B. The following provisions are added:

#### **Conditional Reinstatement**

If we mail a cancellation notice because you didn't pay the required premium when due and you then tender payment by check, draft, or other remittance which is not honored upon presentation, your policy will terminate on the date and time shown on the cancellation notice and any notice we issue which waives the cancellation or reinstates coverage is vold. This means that Alstate will not be liable under this policy for claims or damages after the date and time indicated on the cancellation notice.

#### **Payment**

If at any time, your payment of any premium amount due is made by check, electronic transaction, or other remittance which is not honored because of insufficient funds or a closed account; you will be charged a fee.

All other terms and conditions of the policy apply.



#### Alistate Insurance Company

**Policy Endorsement** 

The lollowing endorsement changes your policy. Please read this document carefully and keep it with your policy

Sinkhole Activity Coverage Endorsement - AP4868

When this endorsement applies, the following coverage is added:

Sinkhole Acibily Coverage

We will cover sudden and accidental direct physical loss to the dwelling or other building structure covered under Coverage A—Dwelling Protection or Coverage B—Other Structures Protection caused by sink hole activity or calestrophic ground cover colleges, including the expenses incurred to:

a) stabilize the tand and dwelling of other building structure; and

b) repair the foundation of the dwalling or other building structure.

Payment for sinkhole loss caused by sinkhole sethray or catestrophic ground cover colleges will be paid pursuant to Section I Conditions Rem 5. How We Pay For A Loss. Reimbursement for additional living expenses incurred due to sinkhole loss will be paid pursuant to Section I Additional Protection, item 1. Additional Living Expense.

त भी the following apply:

a) you submit a cialm for sinktrole loss without good faith grounds for submitting such claim;

 b) you demand testing by a professional engineer or geologist to determine the presence or absence of stackhole less:

c) before ordering testing by a professional engineer or geologist, we inform you in writing of your potential liability for reinforcement for sinkhole less testing and we give you the opportunity to withdraw your claim for sinkhole loss; and

 d) we obtain written certification from a professional engineer or peologist that there is no sink hole fore that the cause of the damage was not sink hole activity;

then you must relimburse us for 50% of the actual costs of such testing, up to \$5,000 with respect to any such

If we deny your sinkhole claim without having a professional engineer or geologist perform testing to determine the presence or absence of sinkhole loss or other cause of damage, you may demand testing in writing within 50 days after you receive notification that your sinkhole claim has been deried. You must pay the lesser of 50% or \$5,000 of the actual costs of the analyses and services, which will be reimbursed if the professional engineer or geologist provides written certification that there is sinkhole loss.

For the purposes of this endorsement, the following changes are made to your policy:

i. In the General section, under Definitions Used in This Policy, the following definitions are added:

"Stakhole activity" —means activement or systematic weakening of the earth supporting the ewelling of other building structure covered under Coverage A—Dwelling Protection or Coverage B—Other Structures Protection, but only if the settlement or systematic weakening results from contemporaneous movement or raveling of soils, sediments, or rock materials into subterranean voids created by the effect of water on limestone or similar rock formations.



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#### **Allstate Insurance Company**

- "Catastrophic ground cover collepse" —means geological activity arising out of sink hole settilly that results in all the following:
- at the abrust collapse of the ground cover.
- b) a depression in the ground cover clearly visible to the naked eye;
- c) structures damage to the dwelling or other hullding structure, including the foundation, that we cover under Coverage A Dwelling Protection or Coverage B Other Structures Protection; and
- d) that dwelling or other beliefing structure being condemned and ordered to be vacated by the povernmental agency sufficited by law to issue such an order.
- "Shakbale loss" means structural damage to the dwelling or other hullding structure, including the foundation, that we cover under Coverage A—Owelling Protection or Coverage B—Other Structures Protection caused by sinkhale activity or calastrophic ground cover collapse.

Sinkhole loss does not mean loss consisting of or caused by man-made conditions including, but not timited to, mine subsidence, hydraulic tracturing, the collapse of storm and sewer drains, or the collapse of rapid transit tunnels.

- "Structural damage" means the dwellag or other building structure that we cover under Coverage A
   Dwelling Probaction or Coverage B Oxber Structures Protection, regardless of the date of
  construction, has experienced the following:
- a) interior floor displacement or deflection in excess of acceptable variances as defined in ACI 117-90 or the Pennsylvania Uniform Construction Code, which results in settlement related damage to the interior such that the interior building structure or members become unfit for service or represents a safety hazard as defined within the Pennsylvania Uniform Construction Code;
- b) Foundation displacement or deflection in axcess of acceptable variances as defined in ACI 318-95 or the Pennsylvania Hericom. Construction Code, which results in settlement related damage to the primary street and members or primary structural systems that prevents those members or systems from supporting the toads and forces they were designed to support to the extent that stresses in those primary structural members or primary structural systems exceeds one and one third the nominal strength allowed under the Pennsylvania Uniform Construction Code for new buildings of similar structure, purpose, or location;
- c) Danage that results in listing, learning, or buckling of the exterior load bearing walls or other vertical primary structural members to such an extent that a plumb line passing through the center of gravity does not fall inside the middle one-third of the base as defined in the Pennsylvania Uniform Construction Code; or
- d) Damage that results in the building, or any portion of the building containing primary structural members or primary structural systems, being significantly likely to imminently collapse because of the movement or instability of the ground within the influence zone of the supporting ground within the sheer plane necessary for the purpose of supporting such building as defined in the Pennsylvania Uniform Construction Code.
- "Primary structural member" —means a structural element designed to provide support and stability for the vertical or lateral loads of the overall structure.
- "Primary structural system" means an assamblage of primary structural members.
- "Rebate" means a remuneration, payment, gift, discount, or transfer or any item of value to you by or on behalf of a person performing repairs as an incentive or inducement to obtain repairs performed by that person.

#### Alistate Insurance Company

- 1). In Section I Year Property, Lindar Lasses We Do Not Cover Under Coverages A and 8, Earn 5. Is replaced by the following:
  - 5. Earth movement of any type, including, but not limited to earthquake, volcanic enterior, lava flow, landstide, subsidence, muchow, pressure, sinknote, erosion, or the sinking, rising, shifting, creeping, expanding, bulging, cracking, settling or contracting of the earth. This exclusion applies whether or not the earth movement is combined with water. However, we will not apply this exclusion to sudden and accidental direct physical loss to the dwelling or other building structures covered under Coverage &—Dwelling Protection or Coverage &—Dwelling Protection or Coverage &—Other Structures Protection which consists of, or is caused by sinkhole activity or categoric ground cover collegies.

We do cover sudden and accidental direct physical loss caused by live, explosion, theft or breakage of glass or safety glazing materials resulting from earth movement.

ill. in Section I - Personal Property Protection, under Lasses We Cover Coverage C the following is added:

Sinkhole activity, but only if Sinkhole Activity Coverage is shown on the Policy Declarations. We do not cover losses caused by sinkhole activity under Coverage C — Parabola Projectly Projection unless the sinkhole activity causes structural demands to the dwalling, including the foundation, that we cover under Coverage A — Dwalling Protection.

IV. In Section I Conditions, under condition 5. How We Pay For A Loss, the following is added to the Building Structure Relimbursement provision:

The following subparagraphs (1) and (2) apply to Sinkhole Activity Coverage:

- (i) In the event of a covered siek bole loss, payment to repair, rebuild or replace the damaged of destroyed swelling or other building structure will be on an actual cash value basis until you enter into a contract for the performance of building stabilization or foundation repairs. Payment on an actual cash value basis means there may be a deduction for depreciation. Once you enter into a contract for the performance of building stabilization or foundation repairs, we shall pay the additional amounts necessary to begin and perform the repairs, rebuilding or replacement of the damaged or destroyed dwelling or other building structure, including the foundation, as the work is performed and the expenses are incurred. Notwithstanding any other provision contained in this policy, we will not pay any amounts for underplaning or grousing until you enter into a contract for the performance of building stabilization or foundation repairs. The stabilization and all other repairs to the illustract, unless:
  - (a) there is mutual agreement between you and us;
  - (b) the claim is in Rigation; or
  - (c) the claim is under appraisal or mediation.

You may not accept a rebale from whoever performs the stabilization and repairs.

(2) For threat physical losses caused by sink hole set wity, other than total losses, payment includes the reasonable and necessary cost to replace, rebuild, stabilize or otherwise restore the earth necessary to support that part of the dwelling or other ballding structure, including the foundation, sustaining a covered stakene loss, but only if you enter into a contract to stabilize the earth and dwelling or other ballding structure and repair the foundation in a manner consistent with the



### **Allstate Insurance Company**

recommendations of the engineer we select or approve within 90 days after we confirm coverage for the sinkhole loss and notify you of such confirmation. This time period is tolted if either party invokes the appraisal process, and begins again ten days after the conclusion of the appraisal process. Payments under such contract will be made in consultation with you.

Shakhole Activity Coverege does not increase the limit of liability applying to the covered property.

All other terms and conditions apply.



#### լովհակիսիրոնկանիկիայիկայիկանիկինընկինըգահունիկիրիանովու<u>ի</u>դ

CAROL ANDERSON PO BX 14 3665 STATION AVE CENTER VALLEY PA 180349579

April 19, 2017

INSURED: CAROL ANDERSON DATE OF LOSS: March 16, 2017 CLAIM NUMBER: 0449868842 WJH

POLICY NUMBER: 000008747936

Re: Your Claim Status

Dear CAROL ANDERSON PO BX 14,

Thank you for contacting me today to discuss your coverage and the claim process.

After reviewing your policy we were unable to provide coverage for detached garage. Please refer to Section I Your Property Coverage A Dwelling Protection, paragraph Losses We Cover Under Coverages A and B of your AP324 policy. It states: We will cover sudden and accidental direct physical loss to property described in Coverage A Dwelling Protection and Coverage B Other Structures Protection except as limited or excluded in this policy.

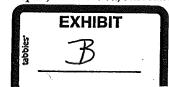
Losses We Do Not Cover Under Coverages A and B:

We do not cover loss to the property described in Coverage A Dwelling Protection or Coverage B Other Structures Protection consisting of or caused by:

- 13. a) wear and tear, aging, marring, scratching, deterioration, inherent vice, or latent defect;
- b) mechanical breakdown;
- c) growth of trees, shrubs, plants or lawns whether or not such growth is above or below the surface of the ground;
- d) rust or other corrosion, mold, wet or dry rot;
- e) smog, smoke from the manufacturing of any controlled substance, agricultural smudging and industrial operations;
- f) settling, cracking, shrinking, bulging or expansion of pavements, patios, foundations, walls, floors, roofs or ceilings;
- g) insects, rodents, birds or domestic animals. We do cover the breakage of glass or safety glazing materials caused by birds;
- h) seizure by government authority,

If any of (a) through (g) cause the sudden and accidental escape of water or steam from a plumbing, heating or air conditioning system, household appliance or fire protective sprinkler system within your dwelling, we cover the direct physical damage caused by the water or steam. If loss to covered property is caused by water or steam not otherwise excluded, we will cover the cost of tearing out and replacing any part of your dwelling necessary to repair the system or appliance. This does not include damage to the defective system or appliance from which the water escaped.

- 19. Weather Conditions that contribute in any way with a cause of loss excluded in this section to produce a loss.
- 20. Planning, Construction or Maintenance, meaning faulty, inadequate or defective:
- a) planning, zoning, development, surveying, siting;
- b) design, specifications, workmanship, repair, construction, renovation, modeling, grading, compaction;
- c) materials used in repair, construction, renovation or remodeling; or



PHONE NUMBER: 8002800-714-8509

OFFICE HOURS: Mon - Fri 8:00 am - 5:30 pm,

FAX NUMBER: 866-547-5534

Sat 8:00 am - 2:00 pm

#### d) maintenance

of property whether on or off the residence premises by any person or organization.

- 21. We do not cover loss to covered property described in Coverage A Dwelling Protection or Coverage B Other Structures Protection when:
- a) there are two or more causes of loss to the covered property; and
- b) the predominant cause(s) of loss is (are) excluded under Losses We Do Not Cover, items 1 through 20 above.

#### 12. Suit Against Us

No suit or action may be brought against us unless there has been full compliance with all policy terms. Any suit or action must be brought within one year after the inception of loss or damage

We were unable to provide payment on this claim because: The loss is not sudden/acid. The poor condition as outlined by our engineer's report of the detach garage and long term neglect is not covered under your policy.

For the above stated reasons and any other exclusions or conditions contained in the policy applicable, Allstate will be unable to provide coverage for this loss.

#### We're Here to Help You

I hope that you understand the basis for this decision. Please call me at the number below and refer to our claim number should you wish to discuss any aspect of this case, including this letter.

Sincerely,

#### JEROME HENNESSY

JEROME HENNESSY 800-280-07148509 Ext. 1908509 Allstate Insurance Company

# **Policy Endorsement**

The following endorsement changes your policy. Please read this document carefully and keep it with your policy.

This Endorsement Changes Your Policy — Keep It With Your Policy

#### Building Structure Reimbursement Extended Limits Endorsement — AP357

For an additional premium and when the Policy Declarations indicates that the **'Building Structure Reimbursement Extended Limits Endorsement'** applies, the following amendment is made to condition 5 (titled **'How We Pay For A Loss'**) in **Section I Conditions**:

In provision c) (titled 'Building Structure Reimbursement.'), item 3) of the second paragraph is replaced by the following:

3) 120% of the limit of liability applicable to the building structure(s) as shown on the Policy Declarations for Coverage A — Dwelling Protection or Coverage B — Other Structures Protection, regardless of the number of building structures and structures other than building structures involved in the loss.

This endorsement applies only if:

- 1) You insure your dwelling, attached structures and detached building structures to 100% of replacement cost as determined by:
  - an Allstate Home Replacement Cost Estimator completed and based on the accuracy of information you furnished; or
  - b) our inspection of your residence premises;
- 2) You have accepted the Property Insurance Adjustment Condition, agree to accept each annual adjustment in the Coverage A Dwelling Protection limit of liability, and pay any additional premium charged; and
- 3) You notify us within 60 days of the start of any modifications that increase the aggregate value of your dwelling, attached structures and detached building structures at the residence premises by \$5,000 or more, and pay any resulting additional premium due for the increase in value.

All other policy terms and conditions apply.